

A premium check-up shouldn't be spent in the waiting room.

Sold on speed and comfort — then lost to idle queues and untracked holds. Wellness NOW puts the whole journey on a live clock, booking to consult, with one job: **cut every patient's waiting and visit time.**

Plan the day · move patients live · give the time back

WELLNESS NOW

EVERY CHECK-UP · TIMED END-TO-END

SEE IT

EVERY DEPARTMENT ON
ONE LIVE SCREEN

Arrivals through to consult

RUN IT

MOVE PATIENTS TO THE
SHORTEST QUEUE

Balance the floor live

PROVE IT

A TIMED AUDIT OF
EVERY MINUTE

Evidence after every visit

ONE PATIENT JOURNEY, TIMED END-TO-END



BOOK
SCHEDULE



CHECK-IN
& REGISTER



PREP



SCREEN
TESTS



CONSULT

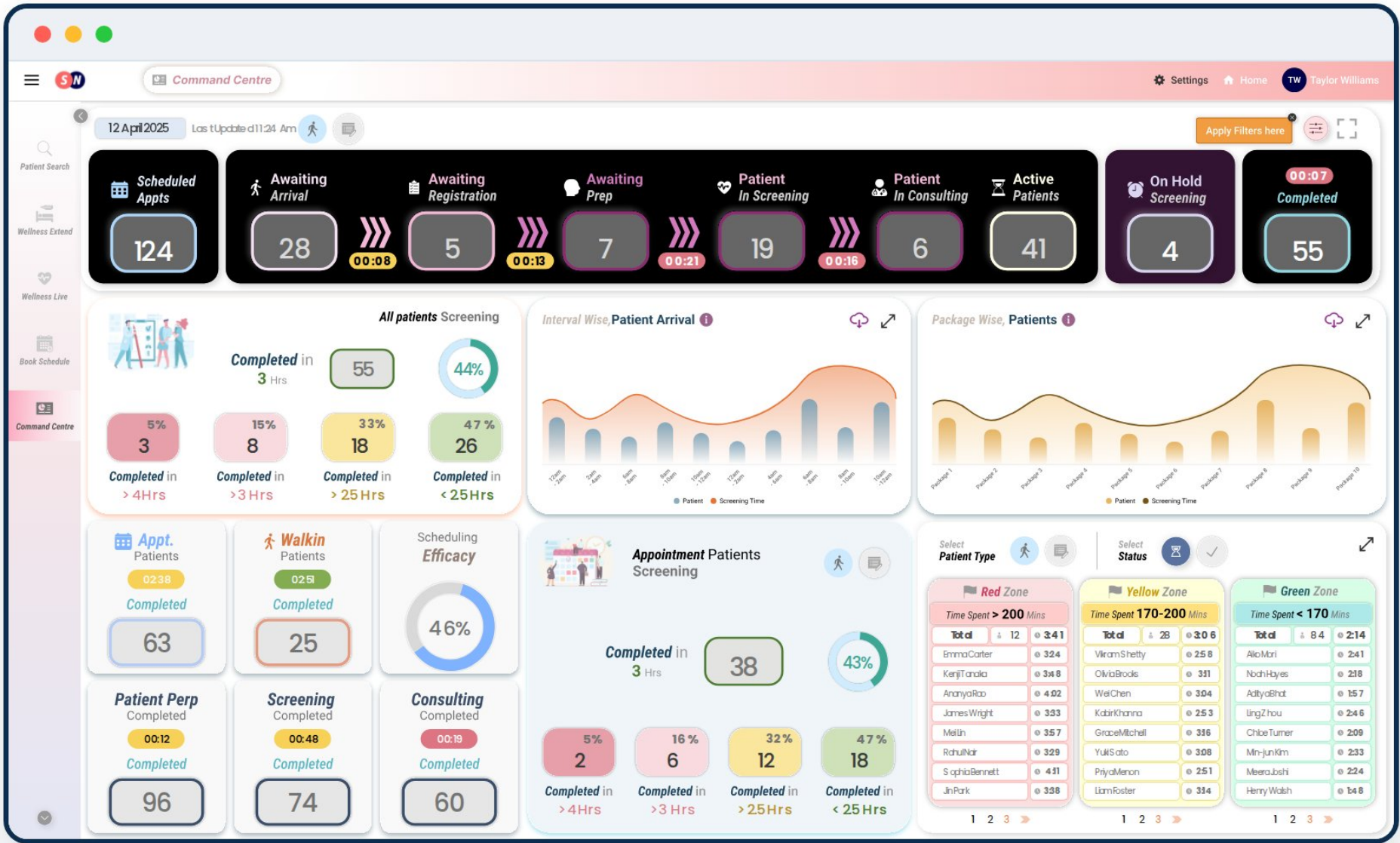


DONE
ON TIME

It begins with one screen of the entire floor.

Before you can shorten a visit, you have to see it. The Wellness Command Centre puts every executive check-up in one live view — so the day is managed in the moment, not pieced together at month-end.

WELLNESS COMMAND CENTRE · REALTIME, ON ONE WALL



Every stage, counted live

Scheduled, awaiting arrival, registration, prep, in screening, in consulting, on hold and completed — each with a live head-count and timer.

Demand you can see coming

Interval-wise patient arrival and package-wise load charts show where the rush is building, so staff and rooms shift before the queue does.

Red / Yellow / Green zones

Every patient is bucketed by time already spent, so anyone drifting past the comfortable visit window surfaces on their own.

Plan the day so the waiting is engineered out.

Most of an executive check-up's lost time is decided before anyone walks in — overlapping slots, missing tests, and a hand-off no department can read. Wellness NOW fixes the plan first.

BOOK SCHEDULE · WEEKLY PLANNING BOARD

Book Schedule

SettingsHomeTW Taylor Williams

Appointment Date: Today

Check in Status: Incomplete

Gender: Male

Show More

Filter By

Date

Select Date

Filter By

Booking Type

☐ Scheduled

☐ Cancelled

☐ Inprogress

☐ Completed

1 Less

Filter By

Procedure Type

☐ Emergency

☐ Elective

Select

Select Tower

Book Schedule

DailyWeeklyMonthly

April 7 ~ 13, 2025

7 MONDAY8 Tuesday9 Wednesday10 THURSDAY11 Friday12 Saturday13 Sunday

6AM

7AM

8AM

9AM

10AM

11AM

12PM

1PM

Dr. Mei TanElective

Dr. R. RajkumarEmergency07:00 AM - 08:30 AMOT 2

Dr. Aaron LeeElective07:30 AM - 09:00 AMOT 3

Executive Male

Dr. Sarah ChenEmergency09:00 AM - 10:30 AMOT 2

Comprehensive

Dr. David LimElective10:00 AM - 12:00 PMCardiac CareVENOUS DOPPLER ONE LOW...OT 1

Dr. Priya NairEmergency09:00 AM - 10:00 AMOT 1

Wellness Plus

Dr. James WongElective10:00 AM - 12:30 PMOT 4

Executive Female

Dr. Hana KimEmergency12:30 PM - 02:00 PMOT 3

Health Screen

Book every slot, see the whole week

Schedule across **towers, packages, doctors and OT rooms** on a daily, weekly or monthly board. Filter by booking and procedure type, spot collisions before they happen, and balance the day so no department gets a queue while another sits idle.

1 board

DAILY · WEEKLY
MONTHLY VIEW

0

DOUBLE-BOOKED
SLOTS

Build the right checklist per patient

Health Screening Checklist

Wellness CenterAdd on Test

Special DiagnosticAdd on Test

LaboratoryAdd on Test

Physical ExaminationWeight & HeightVision ExaminationBlood PressureBody Mass IndexAnkle Brachial Pressure IndexPap Smear< Add on test 1 >< Add on test 2 >

ElectrocardiogramLung Function TestStress TestUroflowmetryResidual Urine VolumeEchocardiogram< Add on test 1 >< Add on test 2 >

Blood (Fasting)UrineStool< Add on test 1 >< Add on test 2 >

Next>>>Download Checklist

Start Screening

SaveClose

Activate the **standard tests** for a package or add **custom tests** in a tap — grouped by Wellness Centre, Special Diagnostic and Laboratory. The screening starts with exactly what's needed and nothing that wastes a stop.

Print it · scan at every department

Wellness NOWExecutive Health Screening

Scan Me

George James Jackson12345678

Age25

Episode#H123456689

PayerBHS

Prudential Insurance

ResidencyInternational

Health Screening Procedure Checklist

PackageComprehensive Male

Procedure	Test Performed	Start Time	End Time	Staff Name
Wellness Centre				
1 Physical Examination	✓	26/Jan/26 22:30	26/Jan/26 22:30	Tim Horton
2 Weight & Height	✓	26/Jan/26 22:30	26/Jan/26 22:30	Tim Horton
3 Vision Examination	✓	26/Jan/26 22:30	26/Jan/26 22:30	Tim Horton
4 Blood Pressure	✓	26/Jan/26 22:30	26/Jan/26 22:30	Tim Horton
5 Body Mass Index	✓	26/Jan/26 22:30	26/Jan/26 22:30	Tim Horton
6 Ankle Brachial Pressure Index	✓	26/Jan/26 22:30	26/Jan/26 22:30	Tim Horton
7 Pap Smear	✓	26/Jan/26 22:30	26/Jan/26 22:30	Tim Horton
Special Diagnostic				
1 Electrocardiogram	✓	26/Jan/26 22:30	26/Jan/26 22:30	Tim Horton
2 Lung Function Test	✓	26/Jan/26 22:30	26/Jan/26 22:30	Tim Horton
3 Stress Test	✓	26/Jan/26 22:30	26/Jan/26 22:30	Tim Horton
4 Uroflowmetry				
5 Residual Urine Volume				
6 Echocardiogram				
Laboratory				
1 Blood (Fasting)	✓	26/Jan/26 22:30	26/Jan/26 22:30	Tim Horton
2 Urine	✓	26/Jan/26 22:30	26/Jan/26 22:30	Tim Horton
3 Stool				
Radiology				
1 Chest X-Ray	✓	26/Jan/26 22:30	26/Jan/26 22:30	Tim Horton
2 Low Dose CT Lung	✓	26/Jan/26 22:30	26/Jan/26 22:30	Tim Horton
3 CT Calcium Score				
4 Bone Mineral Density				
5 Body Composition Analysis				
6 Mammogram				
7 Ultrasound Breast				
8 MRA Brain				

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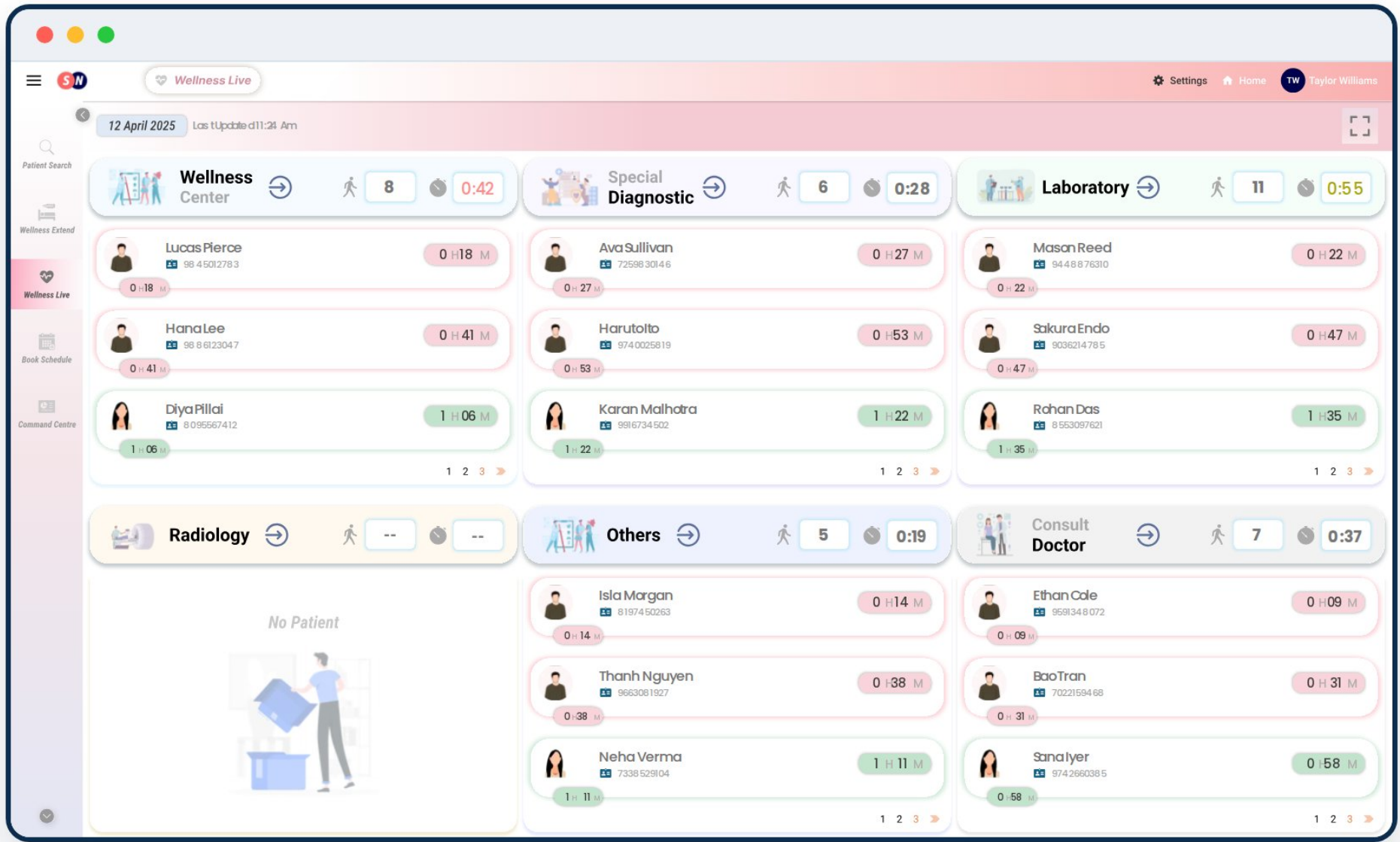
Executive Reporting

Hand the patient a **printed checklist with a QR code**. Each department scans it to pull the patient straight up on the app — no re-registering, no searching, no idle minutes at the door.

Move patients to the shortest queue, live.

Crowding is just unbalanced queues. Wellness NOW shows every department's load in real time so a patient is never stuck behind a backlog when another room is free.

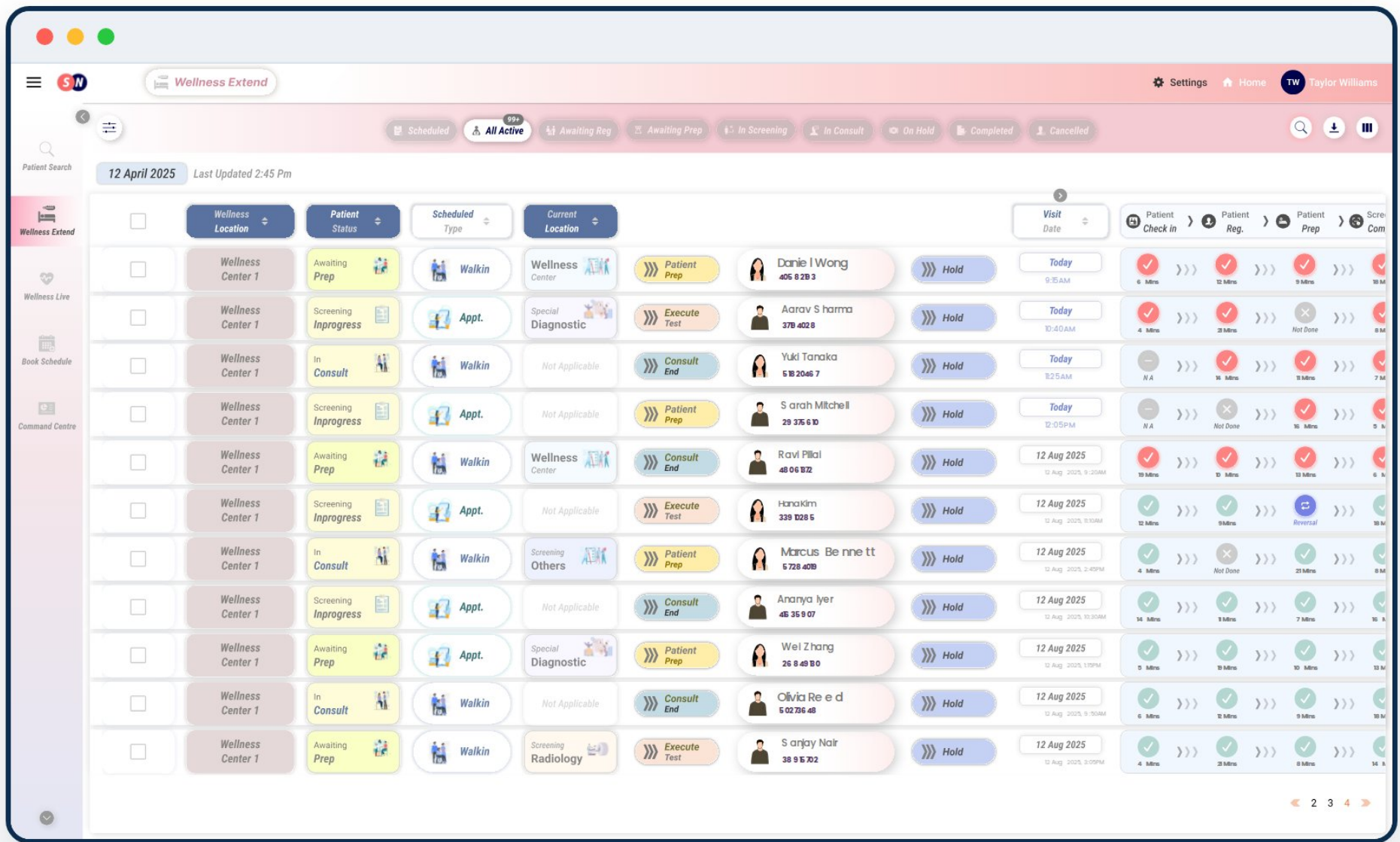
WELLNESS LIVE · DEPARTMENT-WISE QUEUES



Control crowding in real time

Each department — Wellness Centre, Diagnostics, Laboratory, Radiology, Consult — shows its **head-count and wait time** at a glance, with patient cards flagged by how long they've waited. Redirect patients to a freer room and clear the bottleneck before it forms.

WELLNESS EXTEND · MILESTONE CONTROL



Control every milestone of the journey

One worklist tracks each patient's **check-in, registration, prep, screening, consult and end-of-consult**. Filter to who's active, awaiting prep or on hold, and step any patient forward — so the journey keeps moving instead of stalling between stages.

THE RED / YELLOW / GREEN CLOCK

Every patient sorted by time spent against the package threshold

RED ZONE

Over threshold

Past the comfortable visit window — escalate and unblock now

YELLOW ZONE

Nearing threshold

Approaching the limit — nudge the queue before it tips over

GREEN ZONE

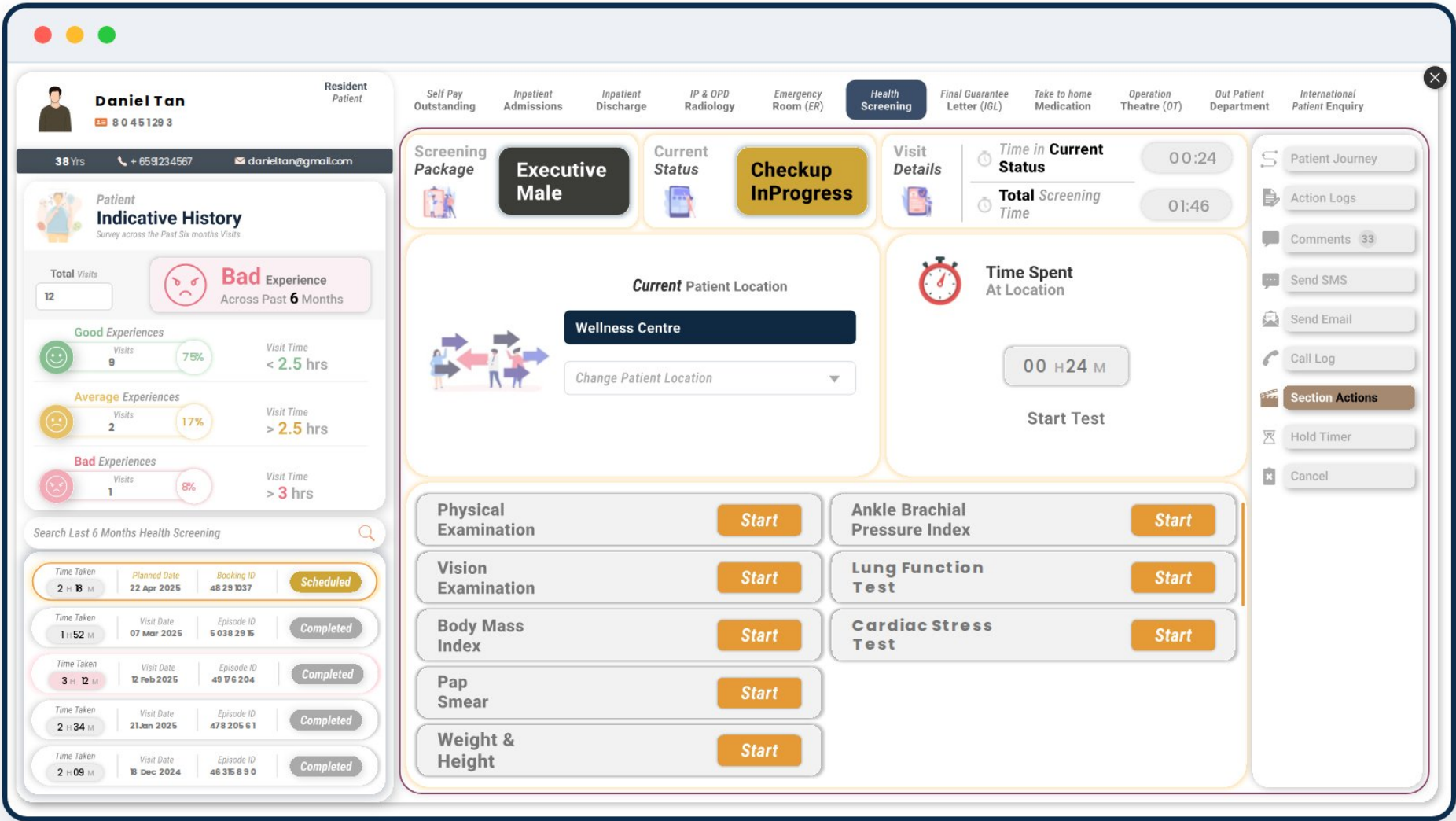
Under threshold

On track for a calm, premium-feeling visit

Start, time and finish every test in one place.

The visit only feels fast when each stop is fast. At the point of care, Wellness NOW gives staff one screen to run the patient — and a visible clock on every minute, including the holds.

EXECUTE TEST · PATIENT-LEVEL CONTROL



Run the patient, test by test

See the **package, current location and time spent**, move the patient to the next department, and **start and end each test** with a tap. A six-month indicative history flags repeat long-stayers, and side actions cover comments, SMS, email and call logs — without leaving the screen.

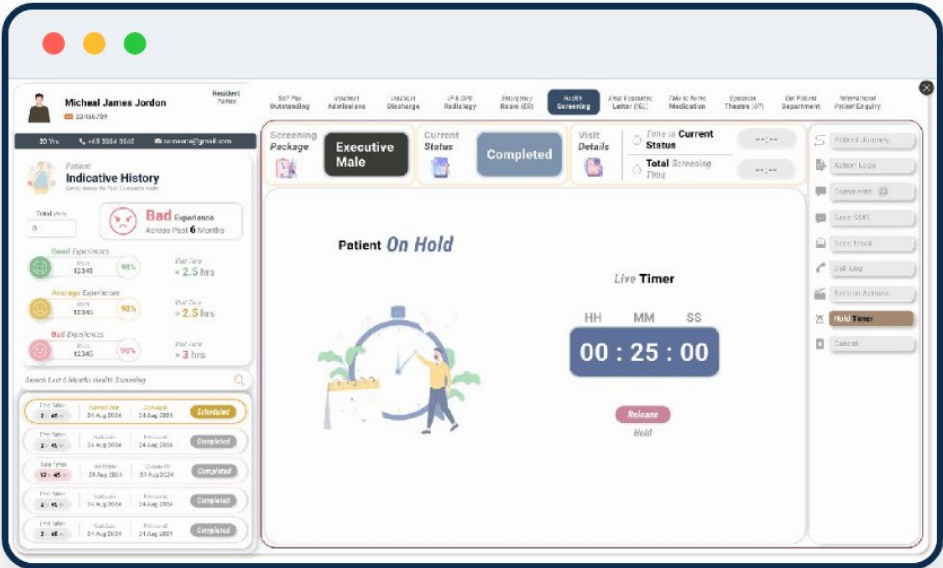
Put every hold on a visible clock

When a patient waits — for a report, a room, a doctor — the **hold goes on a live timer** everyone can see, and clears with a single **Release**. No invisible gaps quietly stretching the visit; holds become measured, accountable minutes.

Live
HOLD TIMER
ON SCREEN

1 tap
RELEASE BACK
INTO FLOW

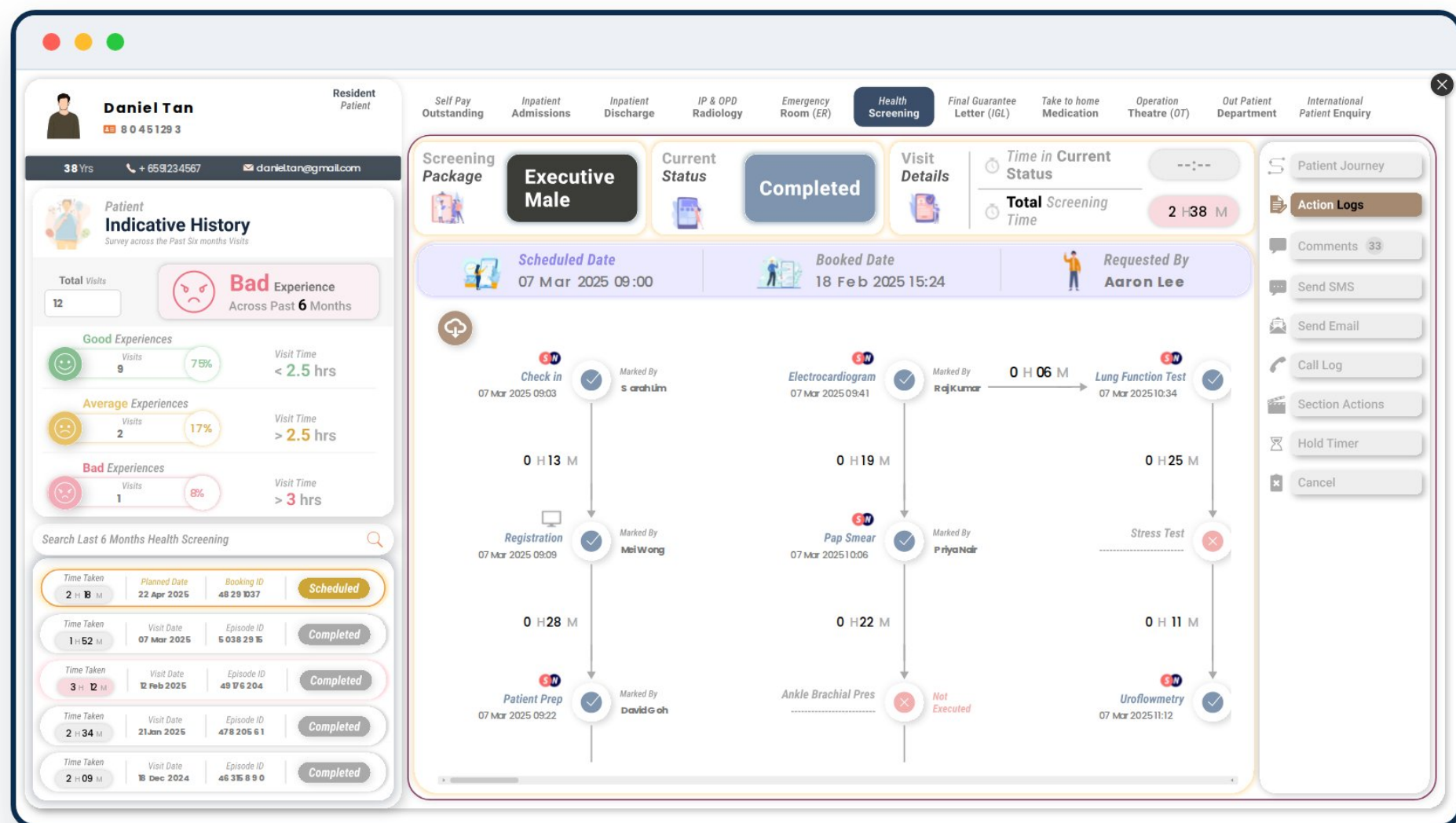
HOLD TIMER · ACCOUNTABLE WAITING



Answer for every minute of the patient's day.

When a visit runs long, you shouldn't have to guess why. Wellness NOW keeps a complete, timed audit of the journey — so improvement is based on evidence, not anecdote.

ACTION LOGS · FULL JOURNEY TIMELINE



- **Every step, timestamped** — check-in, registration, prep and each test, marked by the staff who did it.

- **Time between steps** shown inline, so the slow gaps stand out instantly.

- **Not-executed & skipped tests** flagged, not lost — nothing silently disappears.

- **Downloadable record** for the patient file, billing and quality review.

CHECK-IN > PREP > SCREEN > CONSULT

One platform, from the booking to the goodbye.

Plan tight, balance the floor live, and keep every minute on the clock — so an executive check-up finally **feels as premium as it's priced**, and the waiting room stops setting the pace.

PLAN IT

RUN IT LIVE

PROVE IT