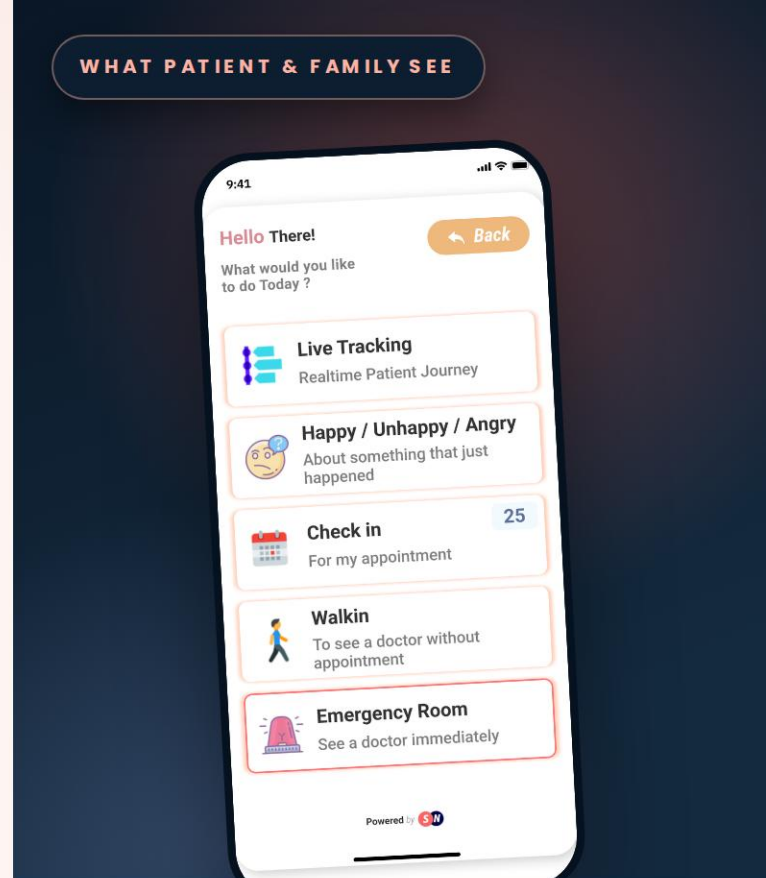


The whole visit, live on their phone.

↓ **visit time** arrival to discharge · the one number it moves

A hospital visit feels long because patients spend most of it waiting, with no idea what comes next. Patient Connect shows the whole visit live on a phone, so the patient and family can follow every step as it happens. Every feature serves one goal: **cutting the time from arrival to discharge.**

● **SCAN TO START** → ● **FOLLOW IT LIVE** → ● **LEAVE SOONER**



SCAN

NO LOGIN · ONE QR
SELF-ONBOARD ON ARRIVAL



LIVE

EVERY STEP, EVERY ETA
NO MORE "IS IT DONE YET?"



READY

PACKED WHEN THE BED CLEARS
NOTHING WAITS ON A CALL

HOW IT SHORTENS THE VISIT



Arrive ready

A QR at the door IDs the patient in seconds — no line, no paper. The clock starts with them already in the system.



Move without waiting

Booked, walk-in or emergency — each arrival routes straight to the right queue, with a live position and ETA. Dead time vanishes.



Leave sooner

Every clearance shows live, so the patient is packed and ready the moment the last step clears — not after someone thinks to call.

ONE VISIT · ARRIVAL TO DISCHARGE



ARRIVE
& SCAN



IDENTIFY
BY OTP



ROUTE TO
THE QUEUE



TRACK THE
JOURNEY



CLEARANCES
& FGL

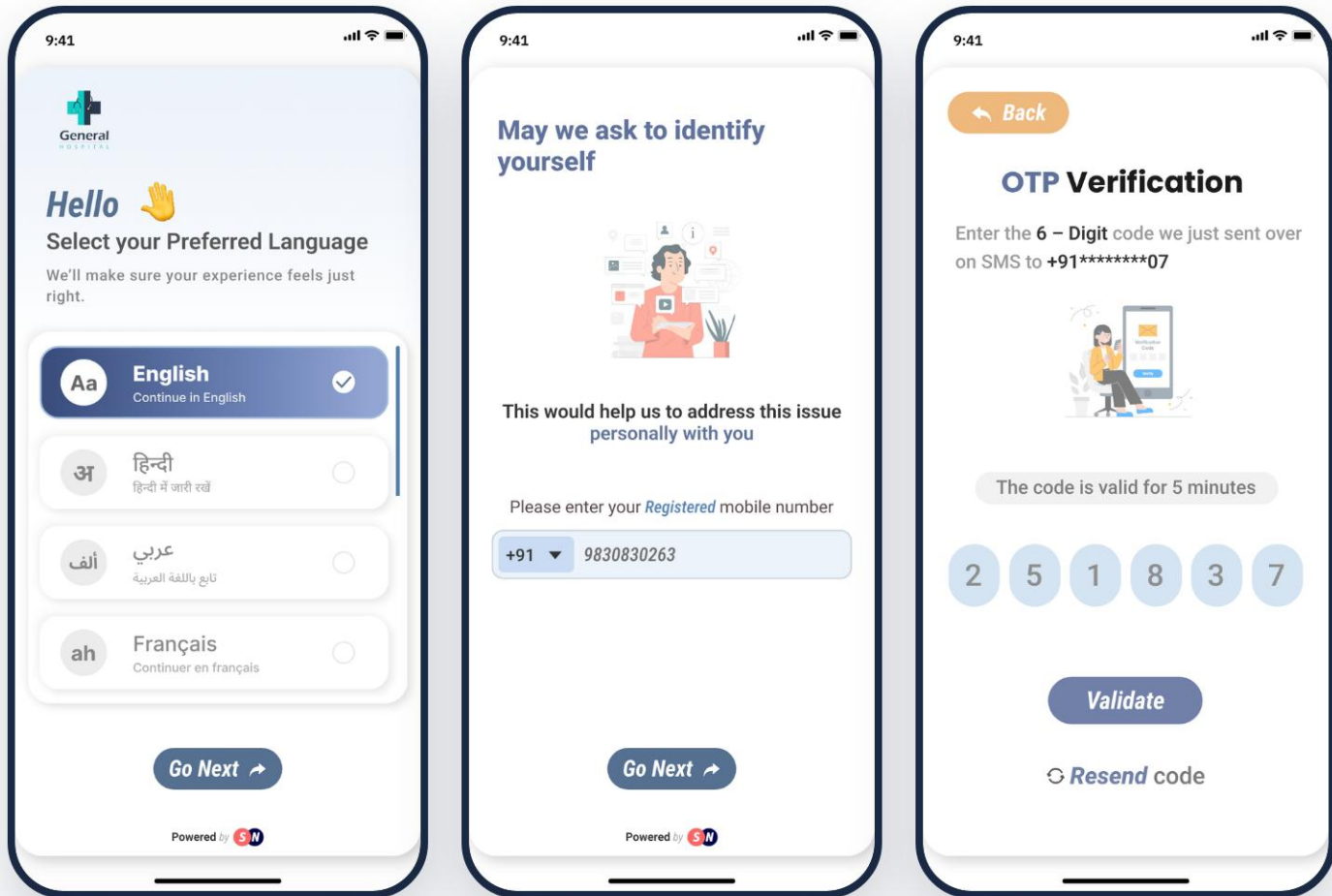


DISCHARGED
SOONER

The queue starts before they reach a counter.

The longest part of many visits comes before care even begins: the registration line. Patient Connect removes it. Scan a QR, pick a language, confirm with an OTP — in the system before they've sat down.

SELF-ONBOARDING · QR → LANGUAGE → OTP



SCAN & PICK A LANGUAGE · ENTER REGISTERED MOBILE · VERIFY WITH OTP

NO DOWNLOAD · NO PAPERWORK

No app to install.
No form to fill.

One QR opens Patient Connect in the browser — **multi-language from the first screen**, identity confirmed by a one-time code to the registered mobile. No app, no form, no counter.

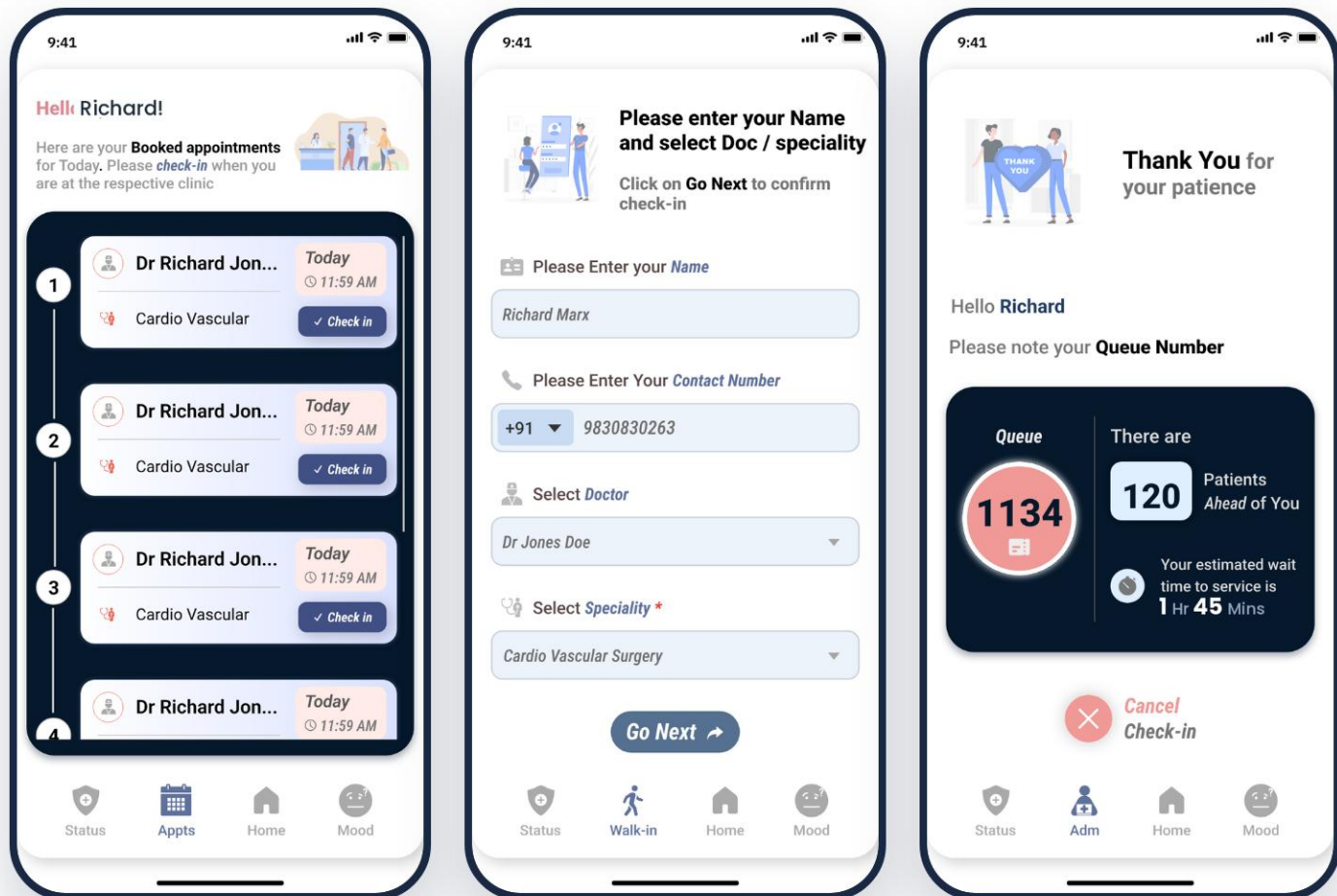
Onboarding that meant a queue now takes the time to find a seat — minutes straight off the visit.



Every arrival, routed straight to the right queue.

Booked, walk-in or emergency — each needs a different path, and the wrong one costs time. Patient Connect sorts it from the home screen: check in, register a walk-in, or head to the ER, each with a live position and an honest wait.

ONE HOME SCREEN · THREE WAYS IN

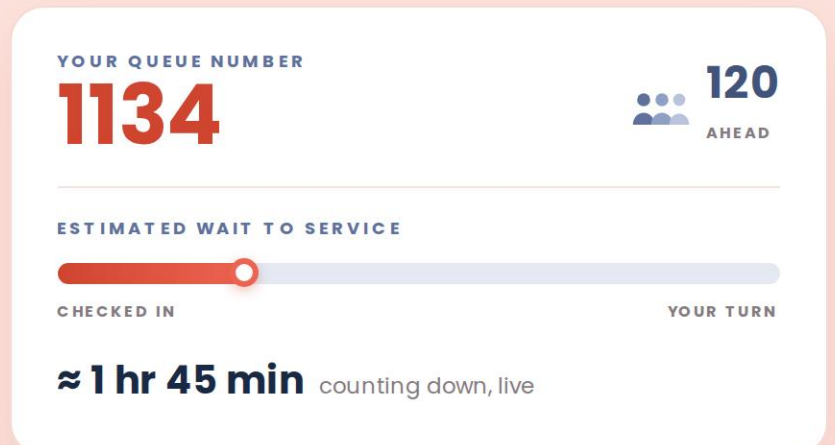


CHECK IN BOOKED · REGISTER A WALK-IN · LIVE QUEUE + ETA

★ WHERE THE WAIT BECOMES VISIBLE

A real position. A real ETA.

The moment they check in, they see **their number, who's ahead, and an estimated wait** — so they wait where they like, not at a counter. A visible wait feels shorter, and a patient who knows their turn is ready for it.

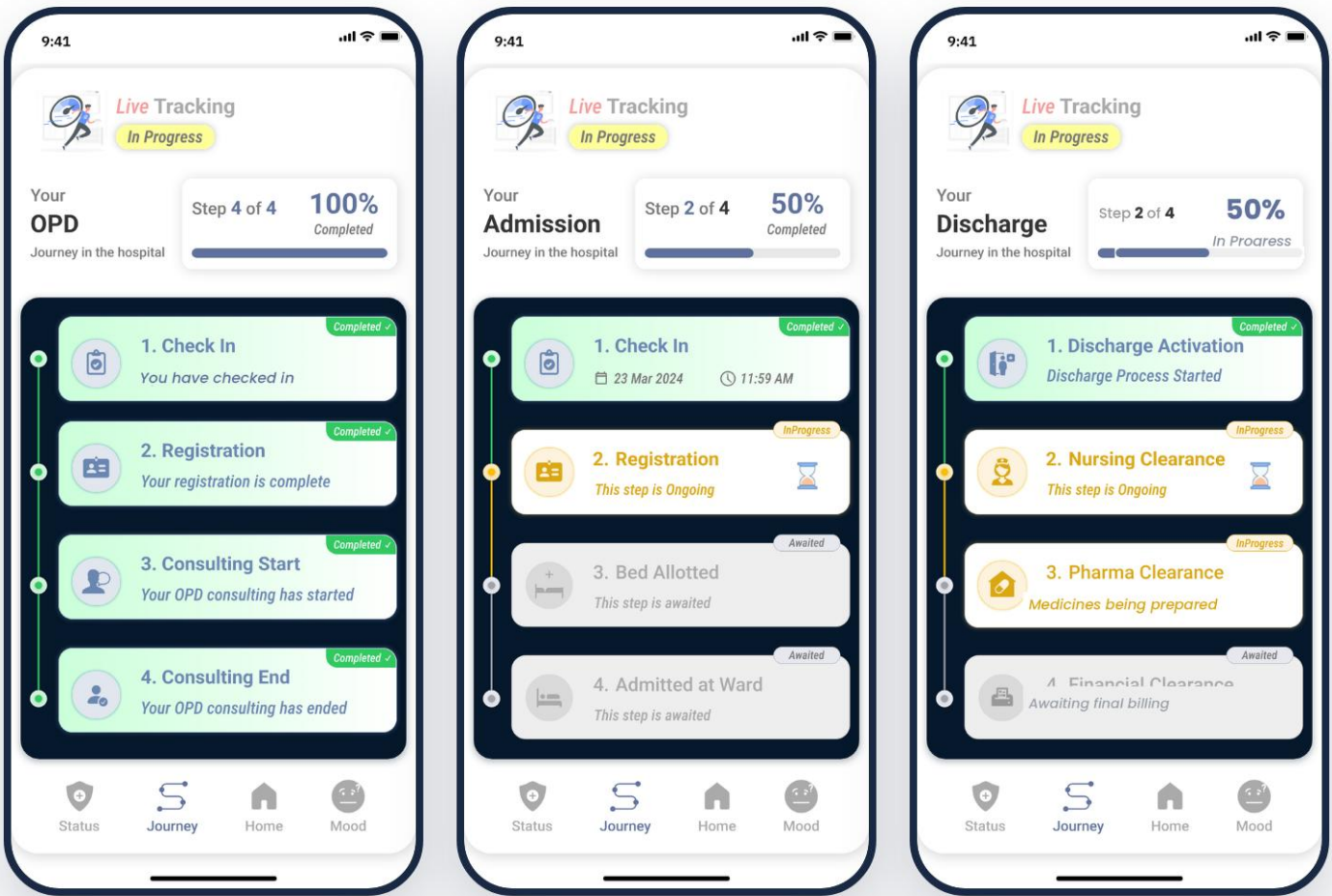


SHOWN FOR BOOKED, WALK-IN & EMERGENCY ALIKE

The journey, clocked step by step, live.

Once care begins, the visit becomes a live journey — OPD, admission, procedure or discharge — each stage marked done, in progress or awaited, timed to the step. The patient always knows where they stand; staff stop fielding status calls.

LIVE TRACKING · OPD · ADMISSION · DISCHARGE



OPD · 4 OF 4 · ADMISSION · IN PROGRESS · DISCHARGE · CLEARANCES LIVE

GUESSING VS KNOWING

Each step tells the patient exactly where they stand.

Every stage reads the same way — done, in progress or awaited, timed to the step. The difference that makes:

WITHOUT IT

"Any update?"

Patient and family wait blind — and the desk fields the calls.



WITH PATIENT CONNECT

Nursing clearance, now.

LIVE · next: pharmacy

One glance — what's done, what's happening, what's next. No calls.

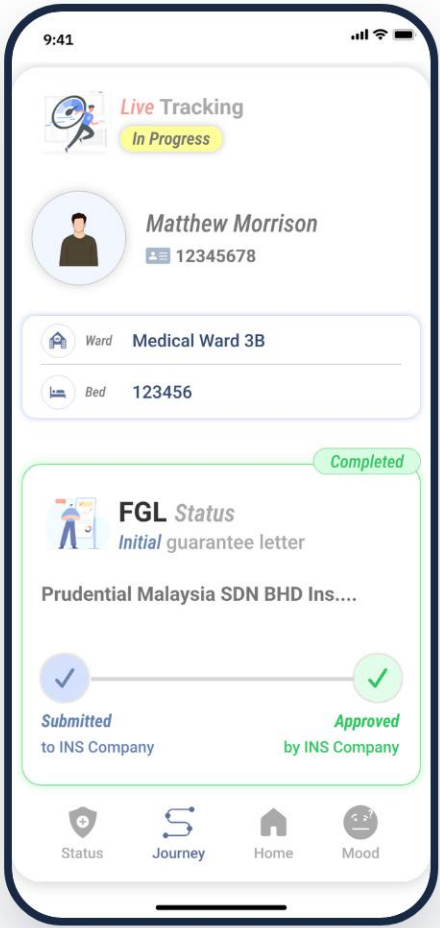
The slowest step made visible, and a voice at the end.

Insurance approval is where a discharge most often stalls. Patient Connect puts the guarantee-letter status on their phone, beside the journey — so the wait is seen, not wondered about. And when it's over, one tap captures how it felt.

GUARANTEE LETTER · ON THEIR PHONE

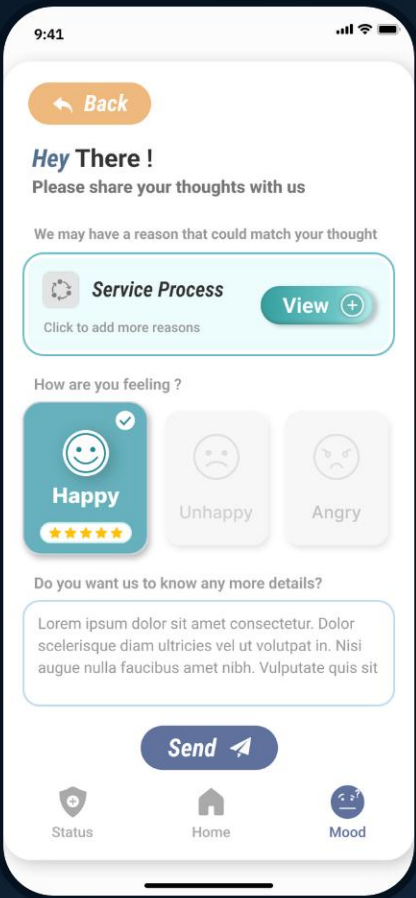
The insurance step, out in the open.

The guarantee letter — initial and final — shows live beside the journey, with ward, bed and status. **When approval lands, they see it the moment it clears** — so the discharge that hinges on it moves, no call to the desk.



FGL STATUS · LIVE, BESIDE THE JOURNEY

FEEDBACK · CAPTURED BEFORE THEY LEAVE



One tap, while it's still fresh.

As the visit ends, they rate it in a tap — happy, unhappy or angry. **Tied to the live journey**, every rating shows which step it came from — so the next visit is shorter for the reason this one wasn't.

One objective — the time from arrival to discharge. Every screen pulling the same way.

Patient Connect runs on the same SOPEONOW platform as **OR NOW, ER NOW and Discharge NOW** — one system underneath, their phone on top. Book a walkthrough and watch your arrival-to-discharge time fall.

WWW.SOPEONOW.COM

SOPEONOW · PATIENT CONNECT