

The OT is the costliest room in the hospital. OR NOW fills its hours.

An operating theatre earns nothing between cases — and loses quietly to late starts, no-shows and schedules nobody can see. OR NOW puts every OT minute on a live clock, from booking to recovery, with one objective: **improve the utilization of the OT.**

Plan it. Run it live. Answer for every minute.



PLAN · CUT · PROVE



LIVE

EVERY OR ON ONE WALL,
CASE BY CASE

Command Centre · per OR or all ORs



CLOCKED

DELAYS & OVERRUNS,
MEASURED LIVE

Not reconstructed at month-end



AUTO

SCHEDULES, ALERTS & REPORTS,
BY EMAIL AND SMS

Daily · monthly · event-driven

HOW IT LIFTS UTILIZATION



Schedule every hour

OR shifts, surgeon slots and seamless booking by OR, surgeon and anaesthetist — with planned utilization computed before the day begins.



Run the day live

Live schedules, OR-by-OR displays and a command centre that shows who's checked in, who's on the table and which theatre is idle — right now.



Answer for every minute

Late starts and overruns are clocked live, justified on record, and reported — by OR, by surgeon, by day — so lost minutes have owners.

ONE CASE · BOOKING TO REPORT



BOOKED



ADMITTED



CHECKED IN



IN OR



IN SURGERY



RECOVERY

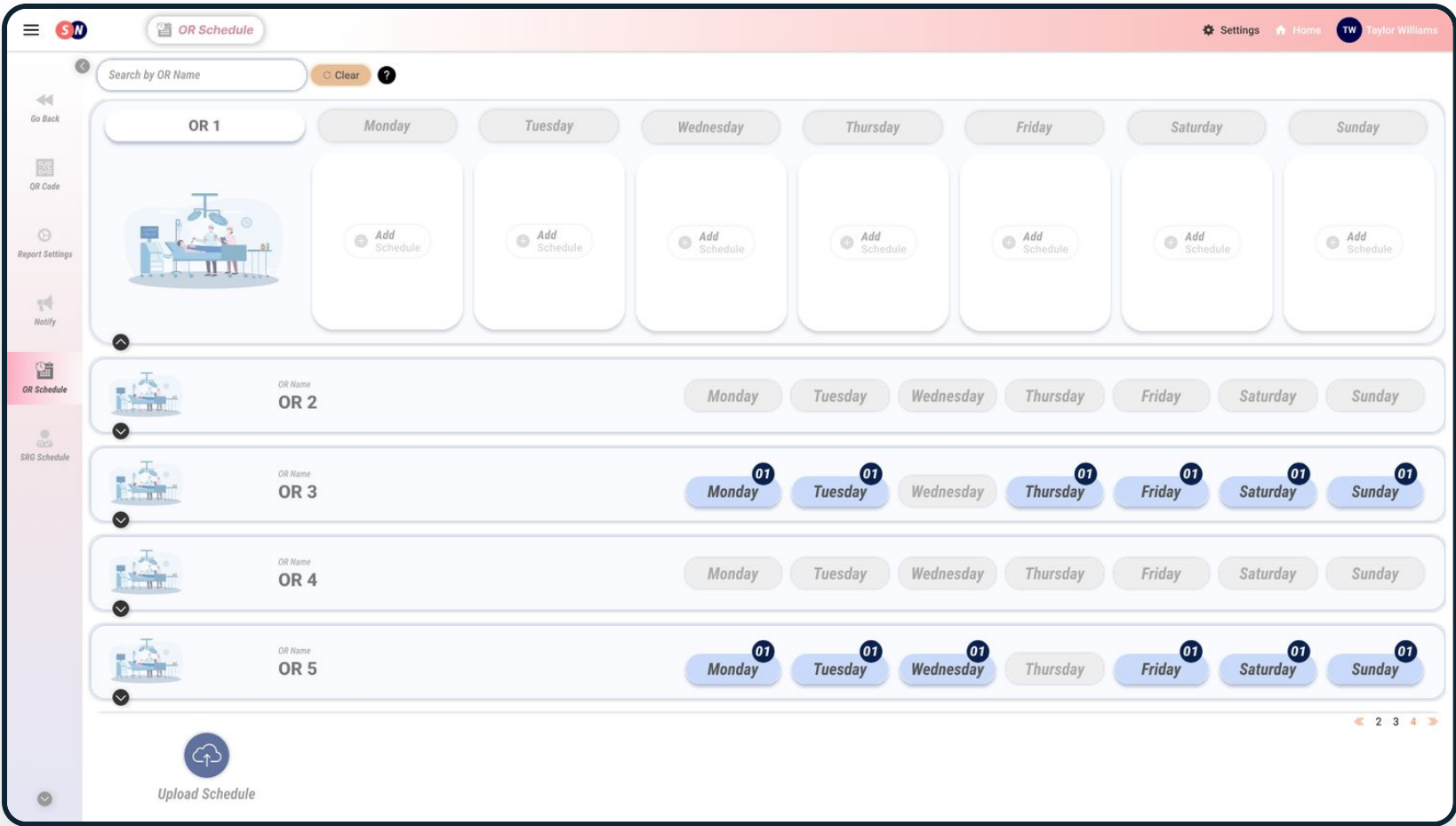


REPORTED

Utilization starts on paper. So the schedule is built to be measured.

Every OR gets shifts; every shift gets a planned utilization the moment slots are booked. Top surgeons get protected schedules that are tracked — not just promised. And booking a case takes one form, with the OR, surgeon and anaesthetist checked against each other before it confirms.

THE OR SCHEDULER



Shifts in, utilization out.

Define each OR's working week once — **the scheduler computes utilization at the level of every individual OR** as bookings land on it. A theatre heading for an empty Thursday shows up on Monday, while there is still time to fill it.

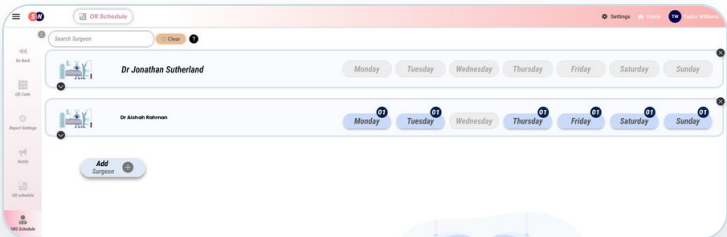
PER OR

SHIFTS & UTILIZATION, COMPUTED AT EACH OR

0

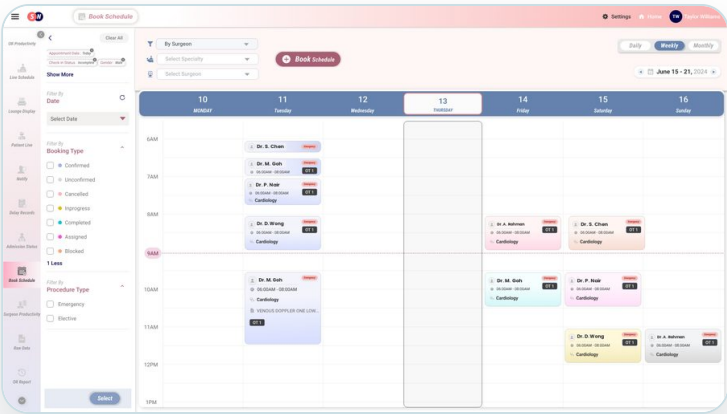
EMPTY SESSIONS DISCOVERED ON THE DAY

Top surgeons, protected slots.



Assign OT schedules to your top-performing surgeons and **track the utilization of every schedule you've granted**. Block time that isn't used stops being invisible — and high performers get the hours they fill.

One calendar, three diaries.



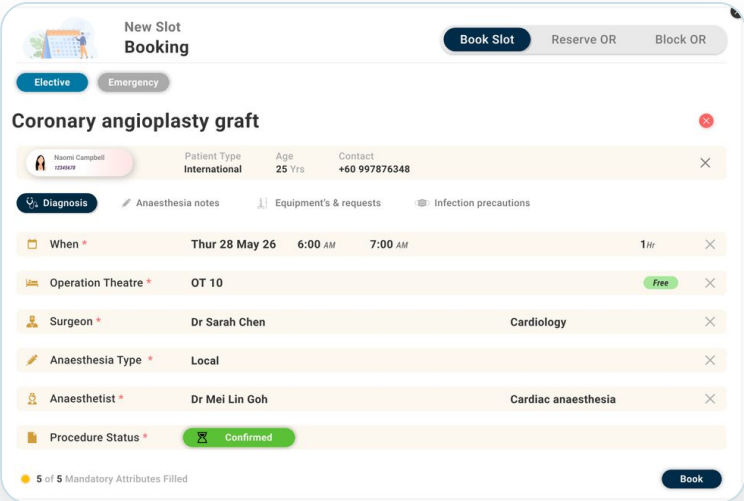
Book by OR, by surgeon or by anaesthetist — **the same calendar reconciles all three**, so a slot that clashes for any one of them never gets promised to a patient.

SEAMLESS BOOKING

Five fields, and the case is real.

Procedure, slot, theatre, surgeon, anaesthetist — **the booking form checks availability as you fill it** (the OT shows *Free* before you commit). Elective or emergency, diagnosis notes, equipment requests and infection precautions ride along on the same record.

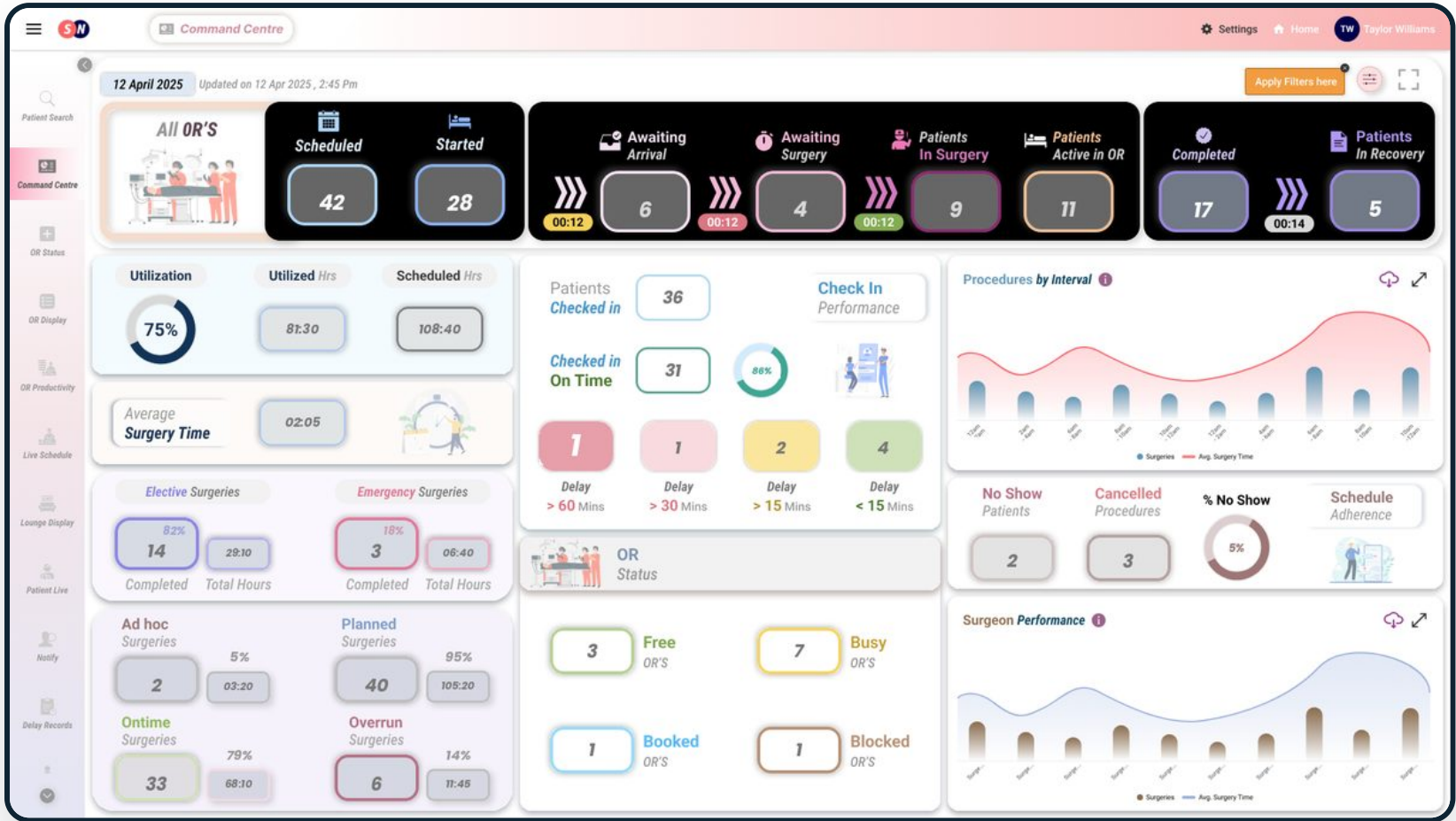
No phone calls to the OT desk. No double-booked anaesthetist discovered at 7 am.



From 7 am to the last case, every theatre is on the wall.

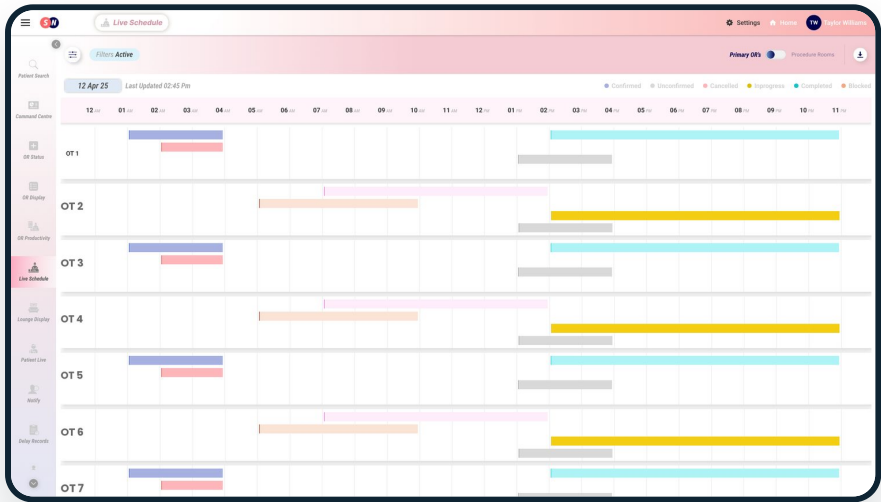
The command centre puts the whole suite on one wall. The live schedule shows every OT's day as it actually unfolds. Each OR gets its own display at the theatre door, and a status board tells the floor who is on the table, since when, and whether the case is on time.

THE OR COMMAND CENTRE



The whole department, one wall — **scheduled, started, in surgery, in recovery, utilization and delays for every OR, live** — viewable for the entire suite or any single theatre. Supervisors stop asking for status, because the wall already answers.

LIVE SCHEDULE · ALL OTs

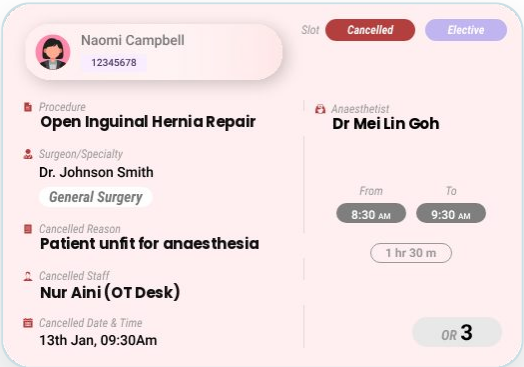
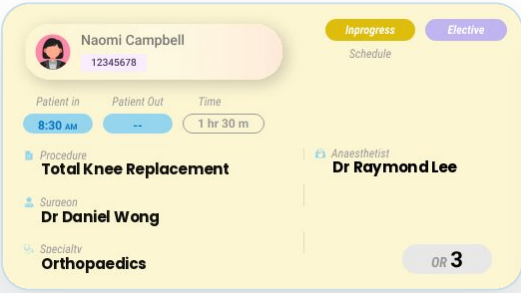
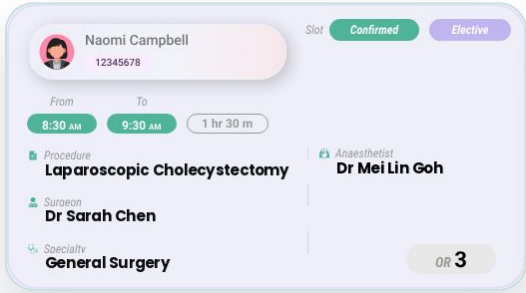


Every theatre's day, on one timeline.

All OTs side by side, hour by hour — **confirmed, unconfirmed, in progress, completed, cancelled and blocked**, each colour-coded against the clock and updating as the day moves.

Unused capacity stops hiding in a spreadsheet: **an empty afternoon in OT 5 is literally white space on the wall** — visible in time to fill it with the next case on the list.

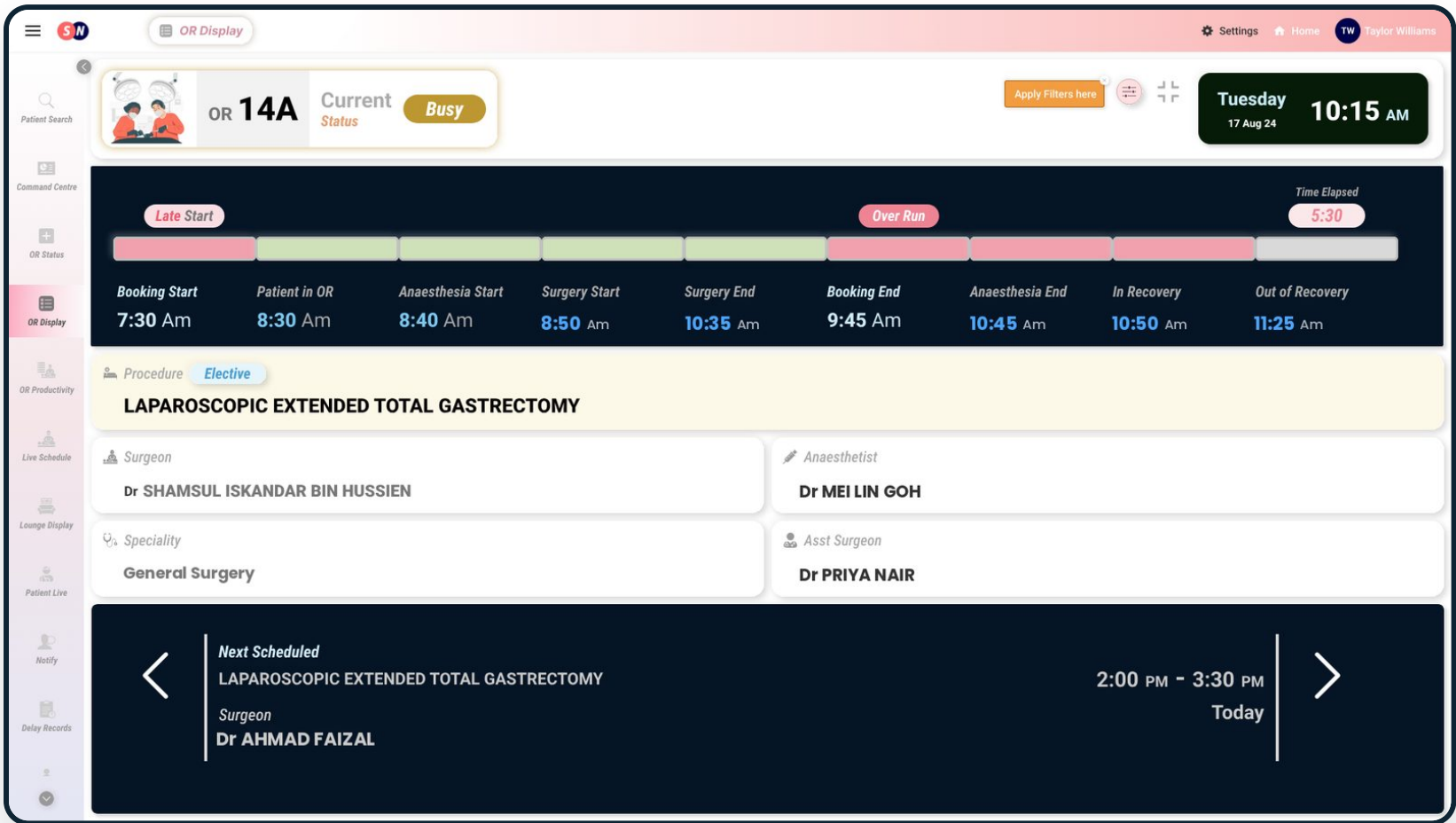
Tap any block and it opens as a live card — the patient, the team and the clock for that slot:



Two screens carry the theatre's truth — one at the door, one for the floor.

Utilization isn't managed from an office alone. Every OR in the hospital gets its own display at the theatre door — the case, the team and the clock — and the floor gets a status board that answers, at a glance, what every theatre is doing right now.

THE OR DISPLAY · ONE AT EVERY THEATRE



The whole case, on one bar.

Booking start to out-of-recovery as a single timeline — **late starts and overruns flagged the moment they happen**, not at the debrief. Procedure, surgeon, anaesthetist and assistant on the door, and the next case queued beneath, so turnover begins before the room empties.

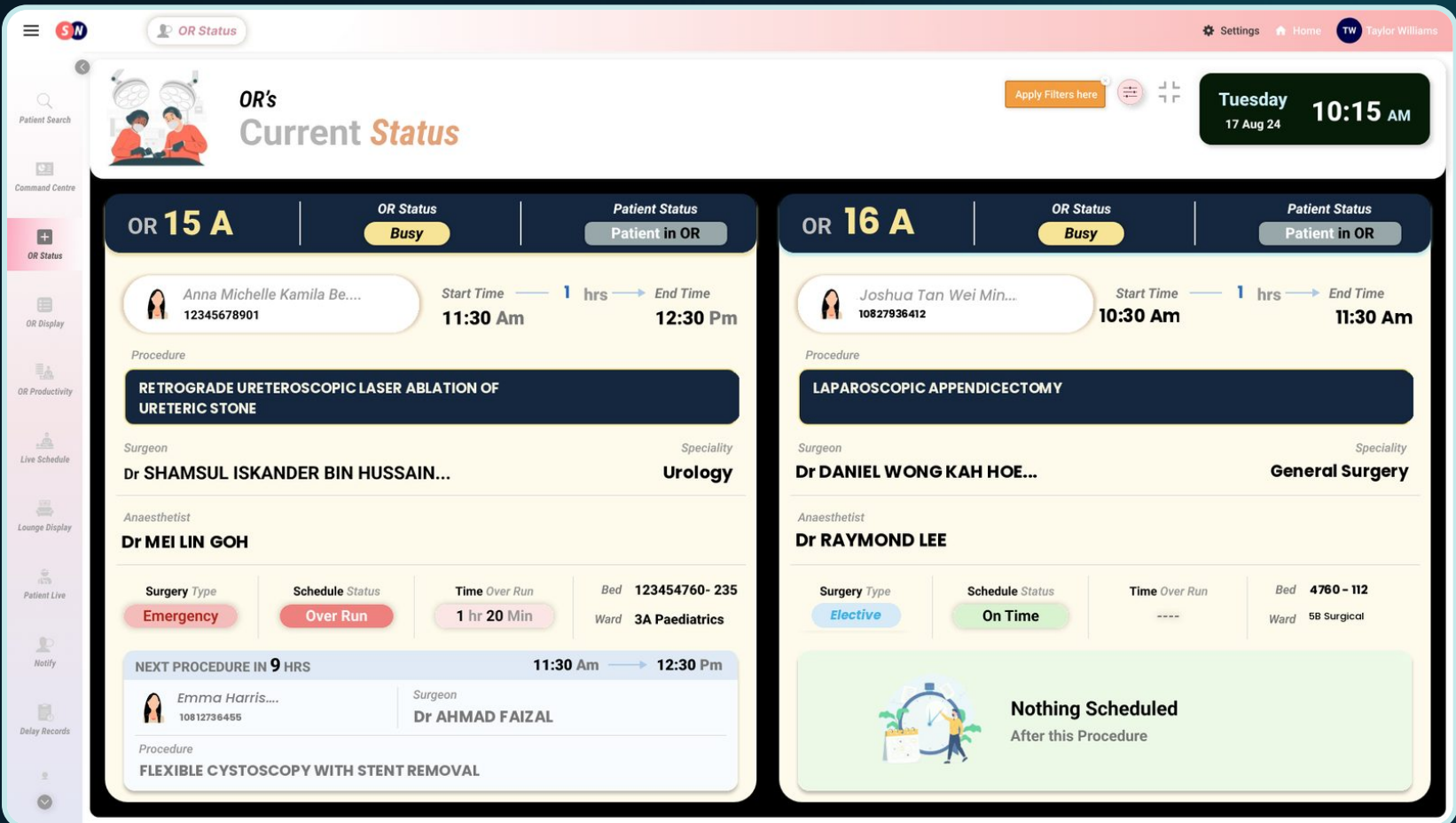
LIVE

LATE START & OVER RUN FLAGS, ON THE BAR

NEXT

THE FOLLOWING CASE, ALREADY QUEUED

OR STATUS · THE WHOLE FLOOR, ONE GLANCE



"What's happening in 16A?"

Busy or free, patient in OR or in recovery, on time or over-running — with the patient, surgeon, anaesthetist, bed and ward on the card, and the next procedure underneath. **Nobody walks the corridor to check, and nobody rings a theatre mid-case.** When nothing follows, the board says that too.

DELAY RECORDS · LIVE

	OR Name	Procedure Type	Patient Details	Patient Residency	Surgery Status	Pl Delay In OR	Pl Delay Out of OR	Justify Delay	Surgery Date	Booked Slot		Actual Duration		Booked Hours
Command Centre OR Status OR Display OR Productivity Live Schedule Lounge Display Patient Live Notify Delay Records	OR 05A	Emergency	Naomi Campbell 12345678	Foreign	Schedule Late Start	25 Mins	1 Hr 20 Mins	>> Justify	Today	Start 7:30 Am	End 9:00 Am	Patient in OR 7:50 Am	Pl. Out of OR 8:20 Am	3 Hrs 20 Mins
	OR 01B	Elective	Dave Runolfssdottir 12345678	Resident	Schedule Late Start		45 Mins	>> Justify	Today	Start 8:15 Am	End 9:45 Am	Patient in OR 8:20 Am	Pl. Out of OR 9:50 Am	3 Hrs 20 Mins
	OR 03A	Emergency	Olivia Davis 12345678	Foreign	Schedule Late Start			>> Justify	Tomorrow	Start 9:00 Am	End 10:30 Am	Patient in OR 9:25 Am	Pl. Out of OR 10:50 Am	3 Hrs 20 Mins
	OR 02C	Emergency	Adam Lee 12345678	Resident	Schedule Late Start		2 Hrs 05 Mins	>> Justify	Tomorrow	Start 8:45 Am	End 11:15 Am	Patient in OR 9:50 Am	Pl. Out of OR 11:20 Am	3 Hrs 20 Mins
	OR 08B	Elective	Ethan Brown 12345678	Resident	Schedule Over Run	15 Mins		>> Justify	Tomorrow	Start 10:30 Am	End 12:00 Pm	Patient in OR 10:55 Am	Pl. Out of OR 12:30 Pm	3 Hrs 20 Mins
	OR 04A	Elective	Emma Harris 12345678	Resident	Schedule Over Run	40 Mins		>> Justify	Tomorrow	Start 11:15 Am	End 12:45 Pm	Patient in OR 11:35 Am	Pl. Out of OR 1:05 Pm	3 Hrs 20 Mins
	OR 06C	Elective	Sophia Anderson 12345678	Foreign	Schedule Over Run		50 Mins	>> Justify	12 Aug 2025	Start 12:00 Pm	End 1:30 Pm	Patient in OR 12:10 Pm	Pl. Out of OR 1:35 Pm	3 Hrs 20 Mins
	OR 10B	Emergency	Johnson Smith 12345678	Foreign	Schedule Over Run	20 Mins		>> Justify	12 Aug 2025	Start 1:30 Pm	End 3:00 Pm	Patient in OR 1:35 Pm	Pl. Out of OR 3:20 Pm	3 Hrs 20 Mins
	OR 07A	Elective	Olivia Davis 12345678	Resident	Schedule Over Run		1 Hr 35 Mins	>> Justify	12 Aug 2025	Start 2:15 Pm	End 3:45 Pm	Patient in OR 2:40 Pm	Pl. Out of OR 4:00 Pm	3 Hrs 20 Mins
	OR 09C	Emergency	Christopher Jones 12345678	Resident	Schedule Over Run			>> Justify	12 Aug 2025	Start 3:00 Pm	End 4:30 Pm	Patient in OR 3:05 Pm	Pl. Out of OR 4:35 Pm	3 Hrs 20 Mins
	OR 12B	Emergency	Dave Runolfssdottir 12345678	Foreign	Schedule Over Run	35 Mins	30 Mins	>> Justify	12 Aug 2025	Start 3:45 Pm	End 5:15 Pm	Patient in OR 4:05 Pm	Pl. Out of OR 5:40 Pm	3 Hrs 20 Mins

ZOOM - THE DELAY LEDGER		Justify Delay
In OR	Out OR	
25 Mins	1 Hr 20 Mins	>> Justify
	45 Mins	>> Justify
		>> Justify
	2 Hrs 05 Mins	>> Justify
15 Mins		>> Justify
40 Mins		>> Justify

- **Patient-in delay** — wheel-in, measured against the booked start.
- **Patient-out delay** — wheel-out, measured against the booked end.
- **Late start & over run** — qualified automatically as the day runs.
- **Justify** — one tap on the row opens the accountability trail for that minute.

[illegible]

09:12 am. OR 04B started late —
and the reason is already filed.

✓	Booked slot starts	08:30
✓	Patient wheeled in — delay clocked	08:55
✓	Justification submitted: IGL pending	09:05
●	Adherence updated, live for all	09:12

PATIENT LIVE · SCHEDULE ADHERENCE

S **H** Patient Live
TW Taylor Williams

Apply Filters here
In Surgery
Awaiting Surgery
No Show
Cancelled
Out of Surgery
Booked

OR Name	Patient Status	Patient Details	Patient Residency	Procedure Type	Booked Slot		Surgery Status	Actual Hours	Booking Status	Procedure Details
OR 01A	Awaiting Surgery	Naomi Campbell 12345678	Foreign	Emergency	Start 2:30 Am	End 9:00 Am	Schedule On Time	3 Hrs 20 Mins	Confirmed	Lap. Cholecystectomy
OR 03B	Awaiting Surgery	Dave Runolfsson 12345678	Resident	Elective	Start 8:15 Am	End 9:45 Am	Schedule On Time	3 Hrs 20 Mins	Nonconfirmed	Total Knee Replacement
OR 02A	Awaiting Surgery	Olivia Davis 12345678	Foreign	Emergency	Start 8:00 Am	End 10:30 Am	Schedule Late Start	3 Hrs 20 Mins	Nonconfirmed	Hernia Repair
OR 05C	Awaiting Surgery	Adam Lee 12345678	Resident	Emergency	Start 9:45 Am	End 12:15 Am	Schedule Over Run	3 Hrs 20 Mins	Ad hoc Confirmed	Cataract Surgery
OR 04B	Awaiting Surgery	Ethan Brown 12345678	Resident	Elective	Start 10:30 Am	End 12:00 Pm	Schedule Late Start	3 Hrs 20 Mins	Nonconfirmed	Appendicectomy
OR 07A	Awaiting Surgery	Emma Harris 12345678	Resident	Elective	Start 12:15 Am	End 12:45 Pm	Schedule Over Run	3 Hrs 20 Mins	Confirmed	CABG
OR 06C	Awaiting Surgery	Sophia Anderson 12345678	Foreign	Elective	Start 12:00 Pm	End 1:30 Pm	Schedule Over Run	3 Hrs 20 Mins	Ad hoc Confirmed	Hysterectomy
OR 09B	Awaiting Surgery	Johnson Smith 12345678	Foreign	Emergency	Start 1:30 Pm	End 3:00 Pm	Schedule Over Run	3 Hrs 20 Mins	Confirmed	TURP
OR 08A	Awaiting Surgery	Olivia Davis 12345678	Resident	Elective	Start 2:15 Pm	End 3:45 Pm	Schedule Late Start	3 Hrs 20 Mins	Ad hoc Nonconfirmed	Thyroidectomy
OR 11C	Awaiting Surgery	Christopher Jones 12345678	Resident	Emergency	Start 3:00 Pm	End 4:30 Pm	Schedule Over Run	3 Hrs 20 Mins	Confirmed	Mastectomy
OR 10B	Awaiting Surgery	Dave Runolfsson 12345678	Foreign	Emergency	Start 3:45 Pm	End 8:15 Pm	Schedule Late Start	3 Hrs 20 Mins	Nonconfirmed	Spin of Fusion

Every ongoing surgery against its booked slot — **awaiting, in surgery, on time, late start, over run** — with actual hours counting live and the procedure on the row. The afternoon list is defended in the morning, while there is still a schedule left to save.

A theatre is only as full as the patients who actually arrive.

Half of OT utilization is won outside the OT — in admissions and insurance. OR NOW tracks every scheduled procedure's admission alongside its guarantee-letter status in real time, and gives the desk a six-month patient picture in one click.

ADMISSION TRACKING · WITH INSURANCE STATUS

SN

Admission Status

Settings

Home

TW Taylor Williams

AWA

Admitted

Completed

No Show

Cancelled

Patient Search

12 April 2025

Last Updated 2:45 Pm

OR Name

Procedure Type

Patient Details

Patient Residency

Admission Status

IGL Status

Days Left

Surgery Date

Booked Slot

Booked Hours

Booking Status

OR 02A	Emergency	Naomi Campbell 12345678	Foreign	Awaiting Admission	IGL Approved	Today	Today	Start 7:30 Am End 8:00 Am	3 Hrs 20 Mins	Confirmed	IGL pending
OR 04B	Elective	Dave Runolfsdottir 12345678	Resident	Awaiting Admission	IGL Submitted	Today	Today	Start 8:15 Am End 8:45 Am	3 Hrs 20 Mins	Nonconfirmed	Ward 5B
OR 01A	Emergency	Olivia Davis 12345678	Foreign	Awaiting Admission	IGL InProgress	Tomorrow	Tomorrow	Start 8:00 Am End 10:30 Am	3 Hrs 20 Mins	Nonconfirmed	
OR 07C	Emergency	Adam Lee 12345678	Resident	Awaiting Admission	IGL Unassigned	Tomorrow	Tomorrow	Start 8:45 Am End 11:15 Am	3 Hrs 20 Mins	Ad hoc Confirmed	Fasttrack
OR 03B	Elective	Ethan Brown 12345678	Resident	Awaiting Admission	IGL Rejected	Tomorrow	Tomorrow	Start 10:30 Am End 12:00 Pm	3 Hrs 20 Mins	Nonconfirmed	Standby
OR 05A	Elective	Emma Harris 12345678	Resident	Awaiting Admission	IGL Unassigned	In 2 Days	Tomorrow	Start 12:15 Am End 12:45 Pm	3 Hrs 20 Mins	Confirmed	
OR 09C	Elective	Sophia Anderson 12345678	Foreign	Awaiting Admission	IGL Cancelled	In 3 Days	12 Aug 2025	Start 12:00 Pm End 1:30 Pm	3 Hrs 20 Mins	Ad hoc Confirmed	IGL pending
OR 06B	Emergency	Johnson Smith 12345678	Foreign	Awaiting Admission	Not Available	In 4 Days	12 Aug 2025	Start 1:30 Pm End 3:00 Pm	3 Hrs 20 Mins	Confirmed	Ward 2C
OR 08A	Elective	Olivia Davis 12345678	Resident	Awaiting Admission	IGL Approved	In 5 Days	12 Aug 2025	Start 2:15 Pm End 3:45 Pm	3 Hrs 20 Mins	Ad hoc Nonconfirmed	
OR 10C	Emergency	Christopher Jones 12345678	Resident	Awaiting Admission	IGL Unassigned	In 6 Days	12 Aug 2025	Start 3:00 Pm End 4:30 Pm	3 Hrs 20 Mins	Confirmed	Priority
OR 11B	Emergency	Dave Runolfsdottir 12345678	Foreign	Awaiting Admission	IGL Submitted	In 7 Days	12 Aug 2025	Start 3:45 Pm End 6:15 Pm	3 Hrs 20 Mins	Nonconfirmed	

The insurance pipeline, on the schedule itself.

Every booked case carries its admission state and its **IGL status beside a days-left countdown**. The case whose approval is stuck doesn't surprise the OT on Thursday — it flags the desk on Monday, while there is still time to chase the payor or fill the slot.



ZOOM · IGL & DAYS LEFT

IGL Status	Days Left	Surgery Date
IGL Approved	Today	Today
IGL Submitted	Today	Today
IGL InProgress	Tomorrow	Tomorrow
IGL Unassigned	Tomorrow	Tomorrow
IGL Rejected	Tomorrow	Tomorrow
IGL Unassigned	In 2 Days	Tomorrow

PATIENT 360 · LAST 6 MONTHS

The whole patient, one screen.

Six months of OR visits, the live case timeline executed step by step on the HIS, and the **Initial Guarantee Letter embedded with its real-time approval state** — raised, submitted, approved, with names and timestamps.

When the payor calls, the desk answers from one screen — **not from three systems and a folder**.



Taylor Williams

99253146

1903803830

1903803830

Current Patient Status

Procedure Booked

Experience

Initial Guarantee Letter (IGL)

Comments

Experience	Procedure Status	Procedure Status	Initial Guarantee Letter (IGL)	Comments
02:43 48 31 12 5	02:43 48 31 12 5	02:43 48 31 12 5	02:43 48 31 12 5	02:43 48 31 12 5

Patient Admission Status for procedures booked from 28 Jul 2025 to 29 Jul 2025 | 8:00 AM Status

Reported Date

Mon, 28 Jul 2025

8:00 Am

Procedure Booking & Admission Status

Notifications

Today's Status	24	20	4	20	4	11	13
From 29 Jul 25 8:00 Am	Booked Slots	Confirmed Slots	Non Confirmed Slots	Admitted Patients	Awaited Patients	Emergency Slots (Booked)	Elective Slots (Booked)
Tomorrow's Status	19	14	5	-	19	-	19
From 29 Jul 25 8:00 Am	Booked Slots	Confirmed Slots	Non Confirmed Slots	Admitted Patients	Awaited Patients	Emergency Slots (Booked)	Elective Slots (Booked)

EVERY MORNING, 8:00 AM

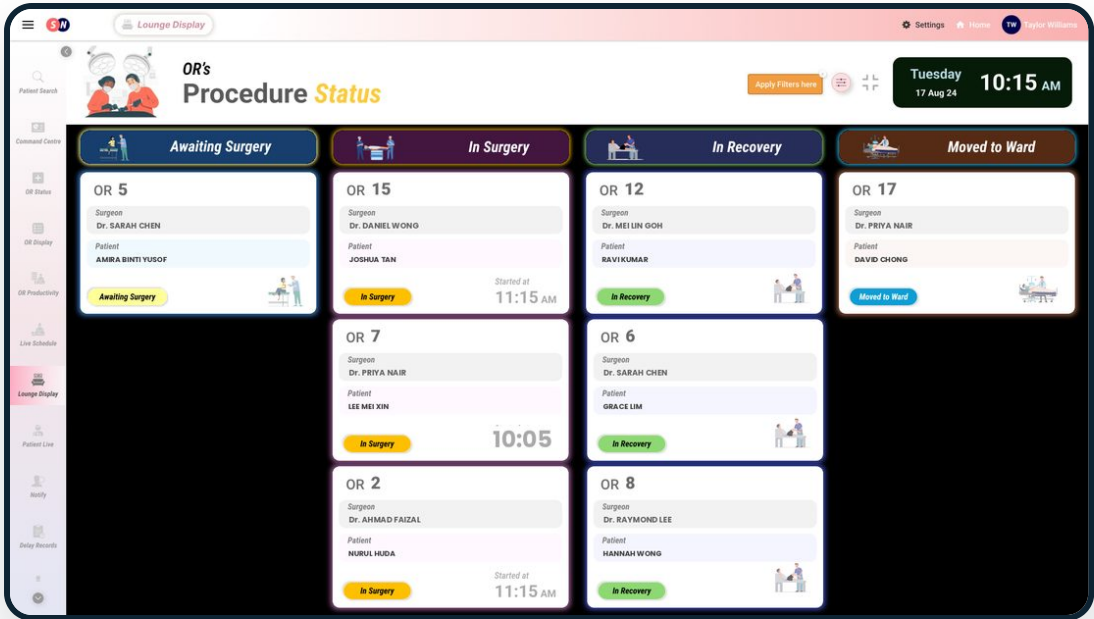
Tomorrow's no-shows, flagged today.

An automated email lands with **today's and tomorrow's booked, confirmed and admitted counts** — so the gap between "booked" and "actually admitted" is chased while it can still be closed.

While the theatre runs, the family isn't left guessing.

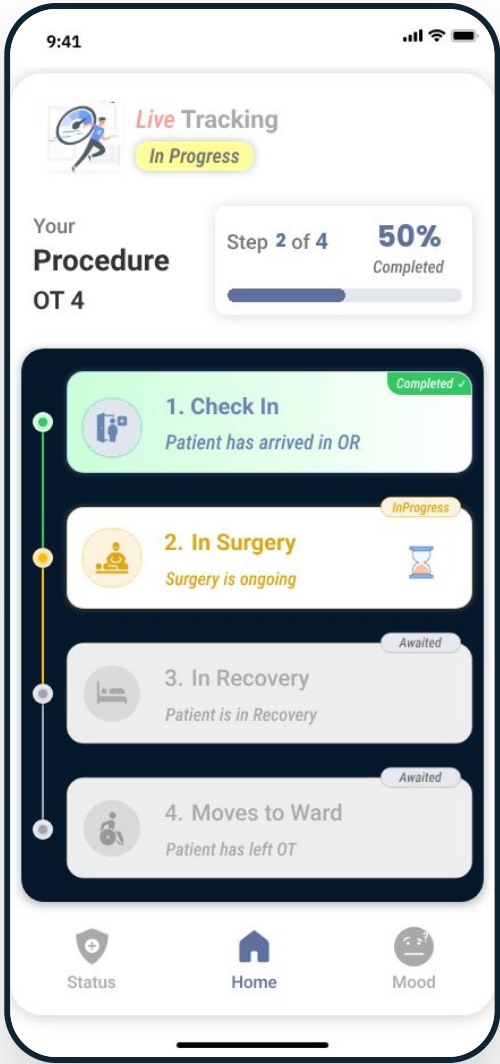
Anxious families interrupt theatres — calls to the desk, knocks on the door. OR NOW keeps them informed instead: a lounge display tracks every procedure's stage, Patient Connect puts the journey on their phone, and SMS updates arrive at every milestone.

THE LOUNGE DISPLAY



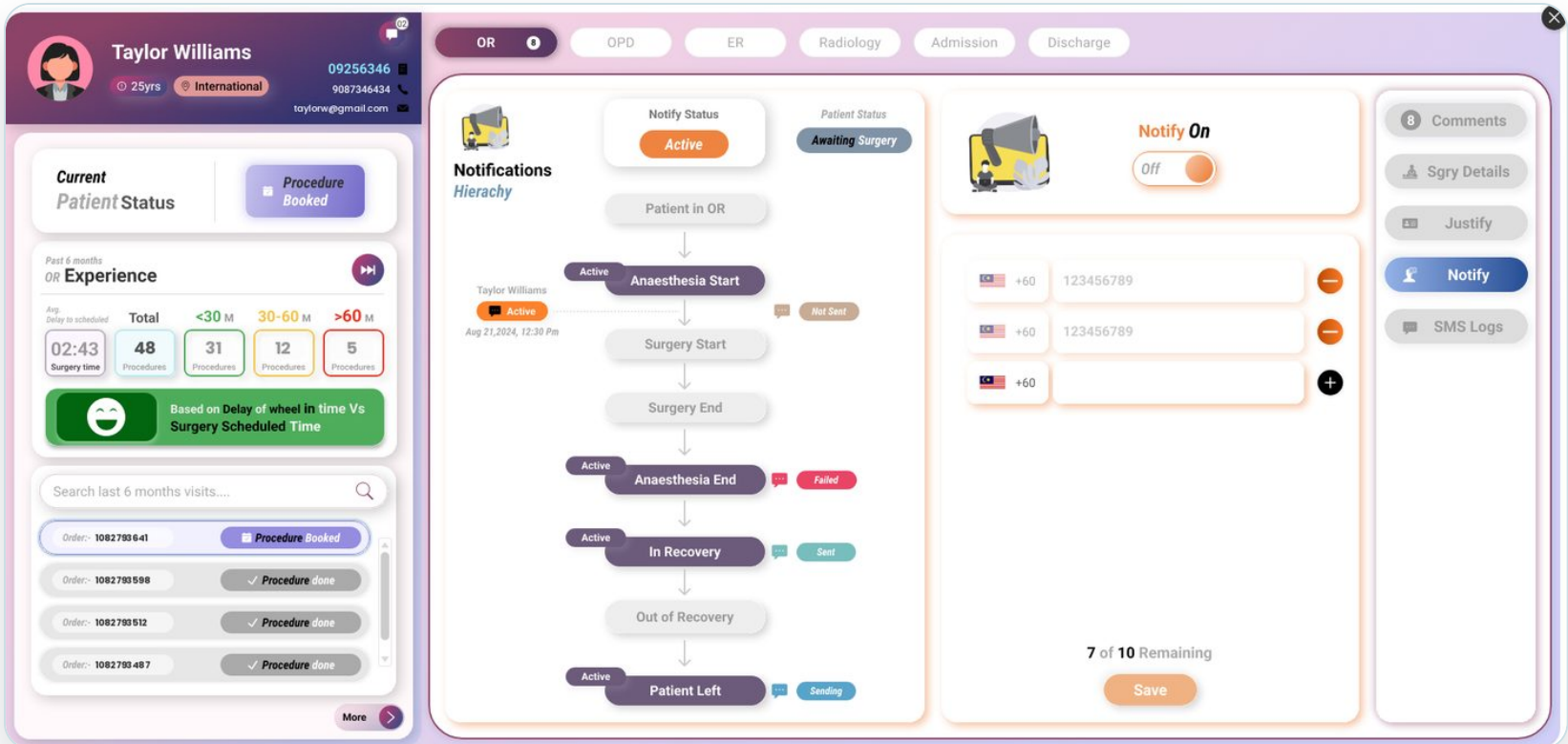
Awaiting surgery → in surgery → in recovery → moved to ward. **The board in the waiting lounge answers the question before it's asked** — and the OT desk stops being a help desk.

PATIENT CONNECT



Check-in to ward, step by step, live on the family's own phone.

SMS, AT EVERY MILESTONE



Pick the milestones — anaesthesia start, in recovery, patient left OT — and **up to ten family numbers get a message the moment each one happens**. Sent, sending and failed states are logged per number, per step.

Utilization, in writing. Every OR. Every surgeon. Every day.

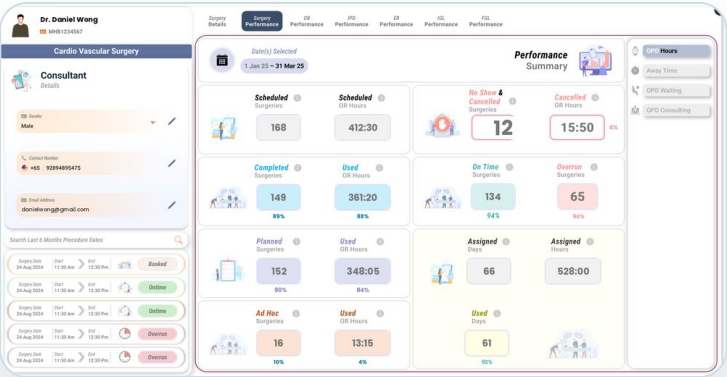
What the command centre shows live becomes the record the department runs on: productivity statistics per OR, performance summaries per surgeon, and automated reports and notifications that arrive before anyone asks for them.

Every OR's day, in numbers.



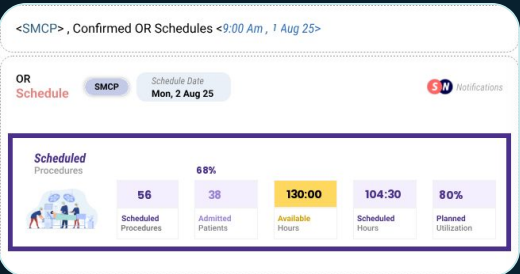
Scheduled, utilized, booked, emergency and elective hours; completed and on-time surgeries; no-shows and average delays — **per OR, in real time.**

Every surgeon's quarter, on one card.

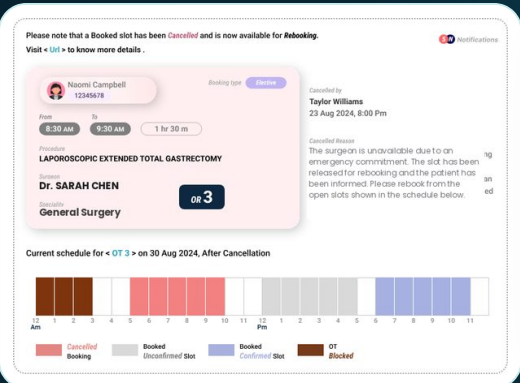


Scheduled vs completed vs on-time, hours assigned vs hours used, overruns and cancellations — **the conversation with every surgeon starts from the same numbers.**

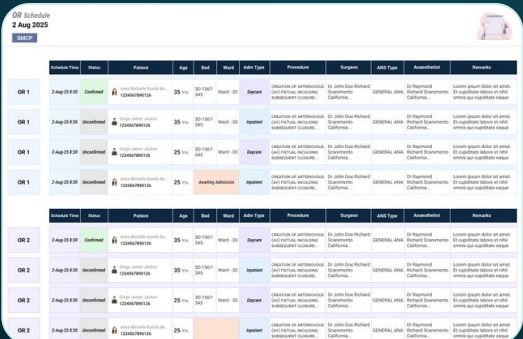
THE INBOX DOES THE CHASING



Tomorrow's planned utilization, emailed every evening — procedures, hours and the percentage, before the day starts.



A cancellation fires an email with the freed slot and the theatre's remaining day — so rebooking starts in minutes, not at the next huddle.



Confirmed schedules publish themselves to every stakeholder's inbox — OR by OR, case by case, on time, every time.

REPORTS & RAW DATA

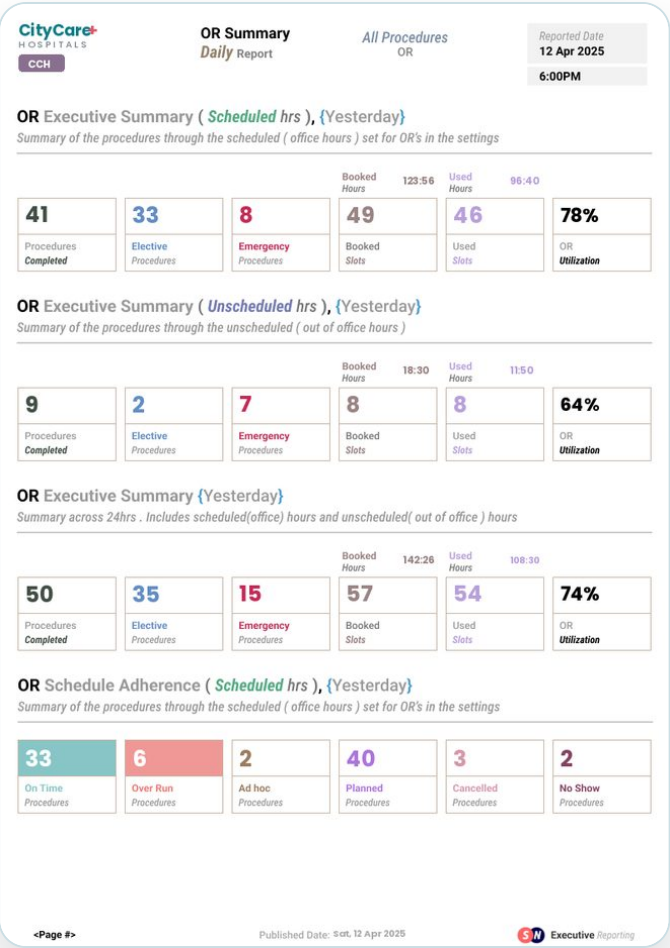
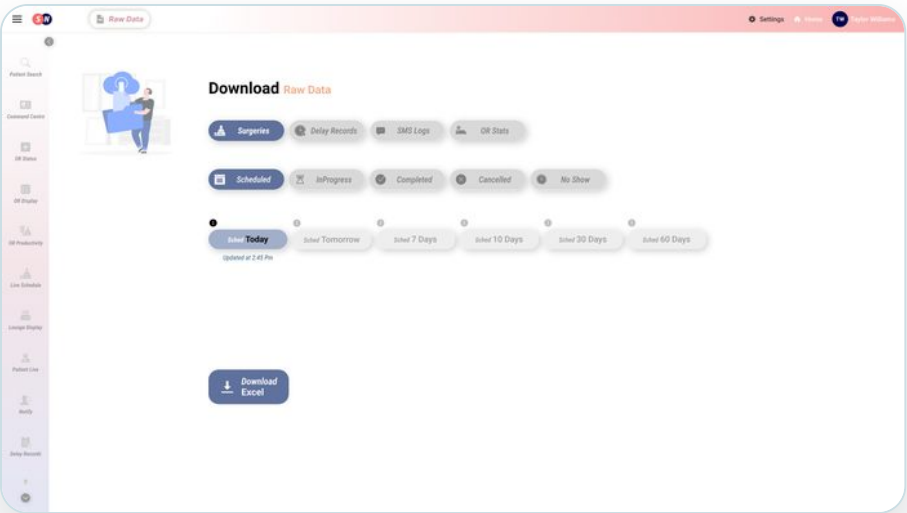
The numbers arrive before the questions do.

Daily and monthly executive summaries land automatically — **scheduled vs unscheduled hours, utilization, adherence, top-surgeon performance.** And when your analysts want to go deeper, every surgery, delay record, SMS log and OR stat downloads to Excel in one click.

DAILY
EXEC SUMMARY,
EVERY EVENING

MONTHLY
ROLL-UP, EVERY
MONTH

RAW
ONE-CLICK EXCEL
EXPORT



One objective — the utilization of the OT.
Twenty-three features pulling the same way.

OR NOW runs on the same SOPEONOW platform as **ER NOW, Facilities NOW** and **Patient Connect** — one system underneath, nothing new to maintain. Book a walkthrough and watch your own theatres fill.

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