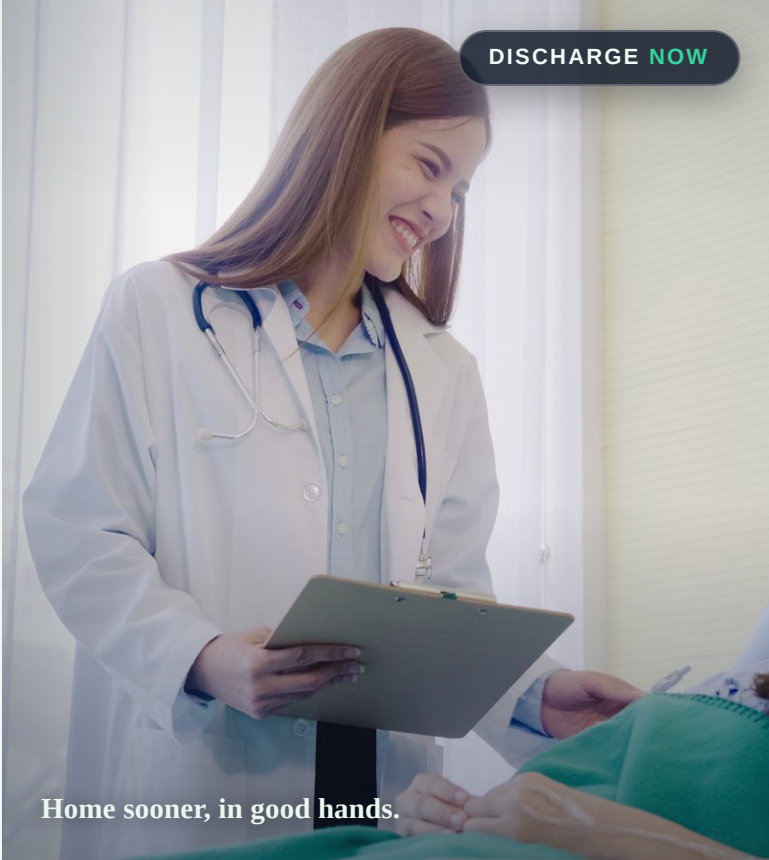


Half the discharge time, not by luck.

↓ 50% average discharge time · proven at every implementation

Once the discharge order is in, a patient's last hours vanish into clearances, approvals and handoffs no one can see. Discharge NOW puts every step on one live clock and drives down the one number that matters: **average discharge time, order to empty bed.**

Plan it. Clear it live. Empty the bed sooner.



Home sooner, in good hands.



LIVE
EVERY WARD, ONE WALL
Command centre · hospital or cluster



CLOCKED
EVERY WAIT, TO THE MINUTE
Red, amber, green — live



AUTO
EVERY DELAY, TO YOUR INBOX
Plus daily & monthly reports

HOW IT CUTS DISCHARGE TIME



Plan the day before

Planning starts the evening before, not at the bedside — every pre-discharge task tracked to done before the day begins.



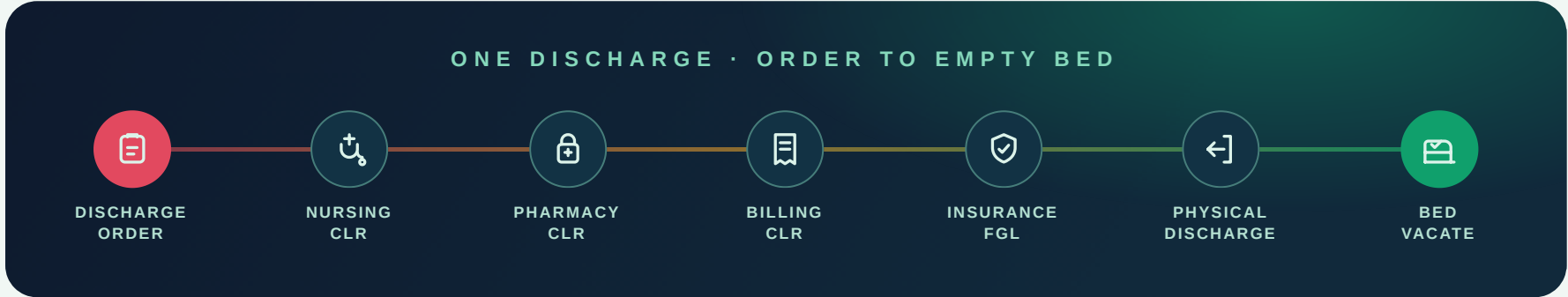
Clear it live

The discharge journey on one screen — nursing, pharmacy, billing, insurance — bucketed by wait time, so the stuck patient is visible while there's still time to move.



Empty the bed

From medical discharge to bed vacate, every minute is measured and owned — and the freed bed shows on the board the moment it is clean.



Every ward, every bed, on one wall.

The command centre puts every discharging patient on one live view — a single hospital or a whole group. Wards bucket patients by wait time, and a status board shows every bed in the building: free, cleaning, in discharge, occupied or blocked.

THE DISCHARGE COMMAND CENTRE



The whole pipeline on one wall — **orders raised, awaiting nursing, pharmacy, billing and discharge, completed, each with its live average time** — with interval trends, top wards and red/amber/green zones alongside. Supervisors stop chasing status: the wall already shows where the day is slipping, before it's lost.

REALTIME WARD OPERATIONS



Ward by ward, bucketed by the clock.

Each ward splits its discharging patients **by payor and buckets them by wait time**. One click opens the delayed ones — so the patients running long are the first you see.

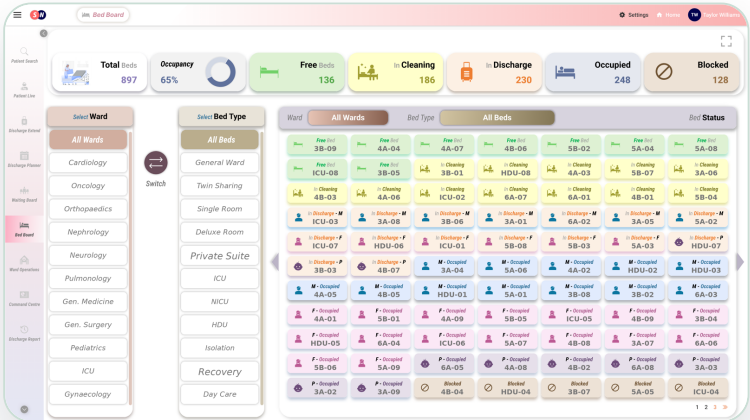
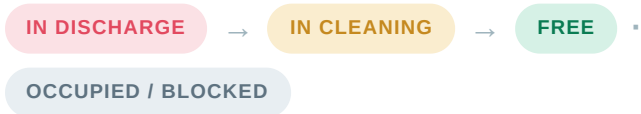
ONE CLICK → THE DELAYED PATIENTS IN THE WARD

INS · CASH · CORP, BY WAIT-TIME ZONE

CENTRAL BED BOARD

Every bed's status, in real time.

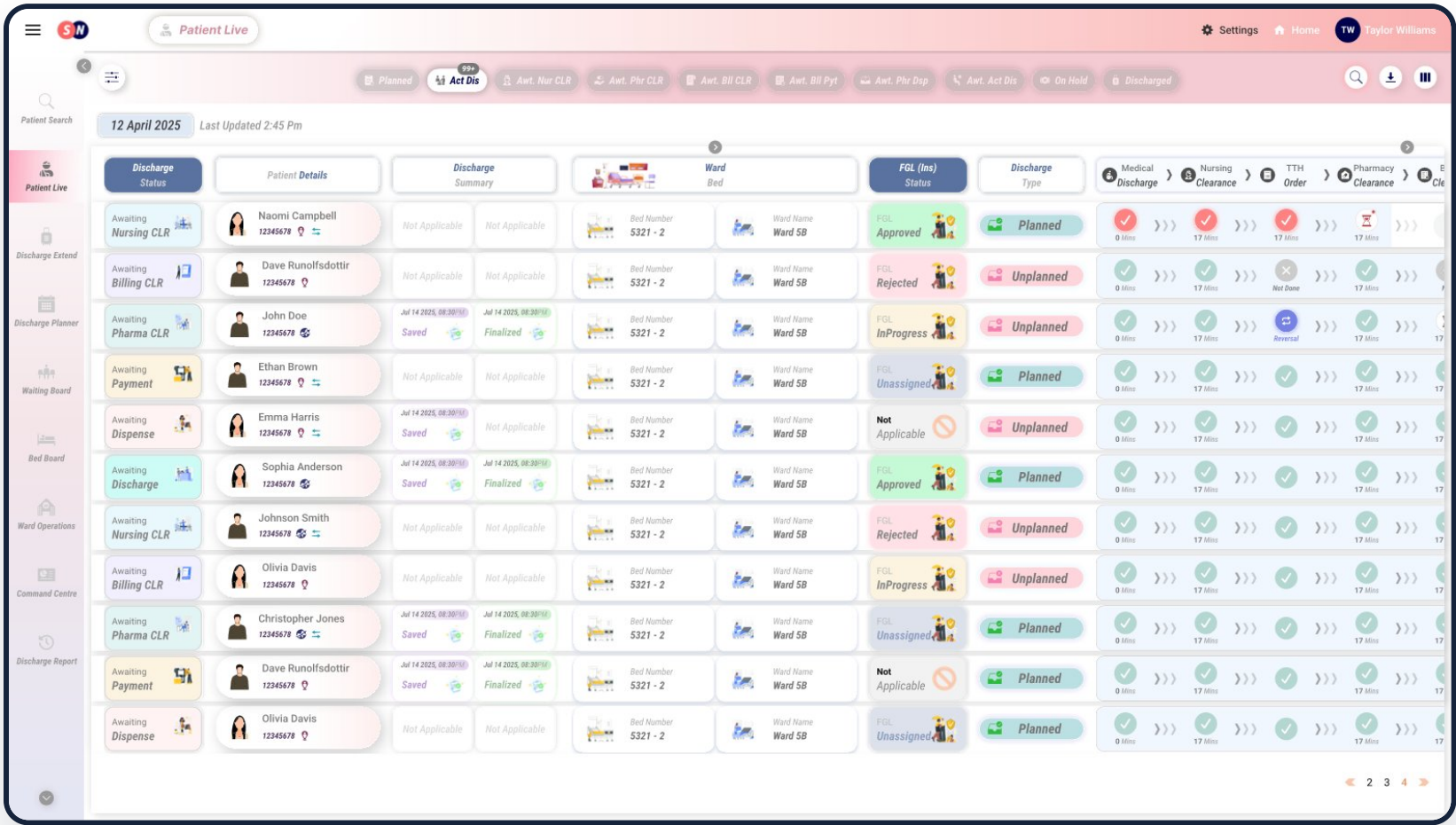
One live view of every bed in the hospital — total, free, cleaning, in discharge, occupied, blocked — with **occupancy reporting** alongside. A bed turns over the moment it's clean, so the next admission never waits on a board nobody updated.



Every patient’s discharge, clocked to the minute.

Patient Live tracks every discharge as it happens — each clearance, each handoff, the final insurance approval, live. Delays outside your control come off the TAT clock, and a waiting board runs the clearances as a relay, measuring the dead time between teams.

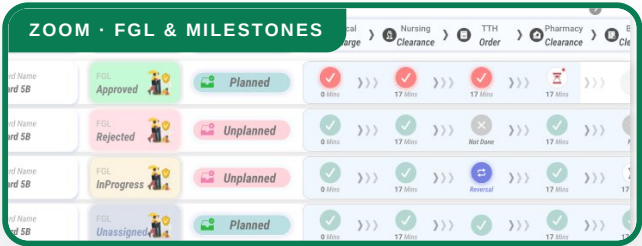
PATIENT LIVE · THE DISCHARGE JOURNEY



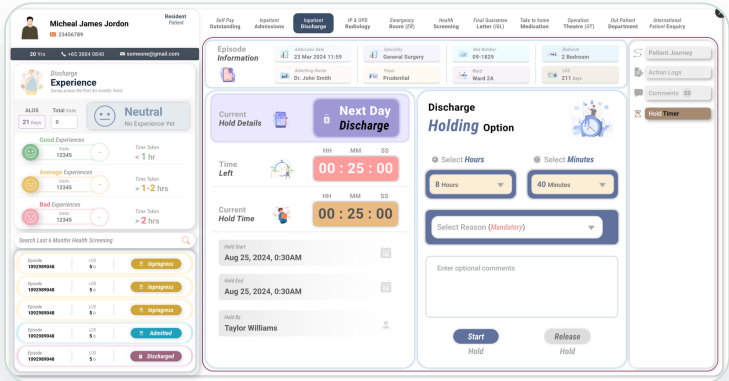
The journey and the FGL, on one row.

Every discharging patient, the stage they’re awaiting, and their milestones counting live — with the **Final Guarantee Letter status** right beside them.

- **FGL approved** — cleared by the insurer, discharge can proceed.
- **In progress · unassigned** — visible while there is time to chase.
- **Rejected** — flagged the moment it returns, not at discharge.



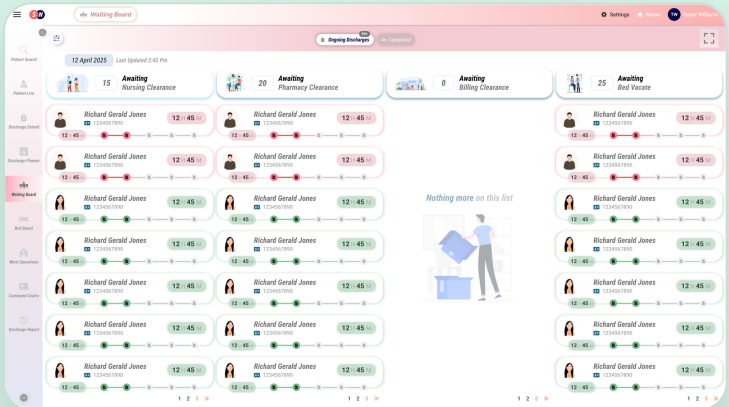
Stop the clock for what you don’t control.



When a discharge stalls for a reason outside the hospital, **put it on hold** — reason, duration and owner on record. **The TAT clock pauses**, so teams are measured only on what they can move.

★ WHERE THE DELAY HIDES

The clearances, as a live relay.



Every clearance runs as a live relay — nursing, pharmacy, billing, bed vacate — each card carrying its **live non-value-add time**. The handoff that’s dragging **floats to the top**, so the slow lane shows before the day slips.

DISCHARGE PLANNER · THE PRE-DISCHARGE CHECKLIST


Bulk Update

Update Discharge Planning Actions
for the selected patients

Selected Patients

1 Laboratory Reports	
2 Radiology Reports	Yes
3 Procedure Reports	
4 OT Pharma Billed	No
5 OT & Cath LB Cons. Billed	Ongoing
6 Surgery Code Updated	

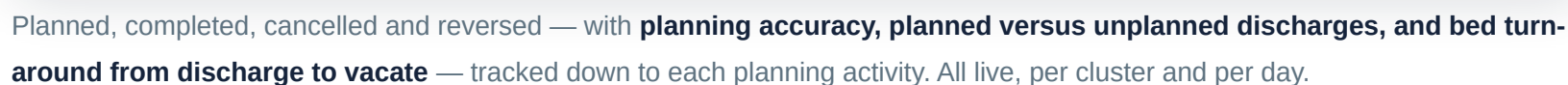
1 Anes & OT Notes	
2 Dis SMRY Draft	Yes
3 Medicine Returned	
4 Dis SMRY Authorized	
5 Order Entry Deletion	
6 Outstanding Amount	Yes

1 Ref Doctor Reports	
2 Pending Investigation	
3 Med Return Confirmed	
4 Billing Updated	
5 Initial Approval	

Save

Nothing waits until the morning of discharge that could have been closed the night before.

Every plan, measured. Every bed, timed.



±

PLANNED VS UNPLANNED

While they wait to leave, they watch it clear.

A discharge feels slow when no one can see it move. Patient Connect puts the journey on the patient's phone — scan a QR code, follow every clearance and the insurance approval, live. And when one starts to slip, the inbox alerts the people who can act.

PATIENT CONNECT

Scan a code. Watch it clear.

One QR code lets the patient and family track the discharge step by step — **nursing, pharmacy and financial clearance** — and the **final insurance approval, live**, with the ward and bed on the card.

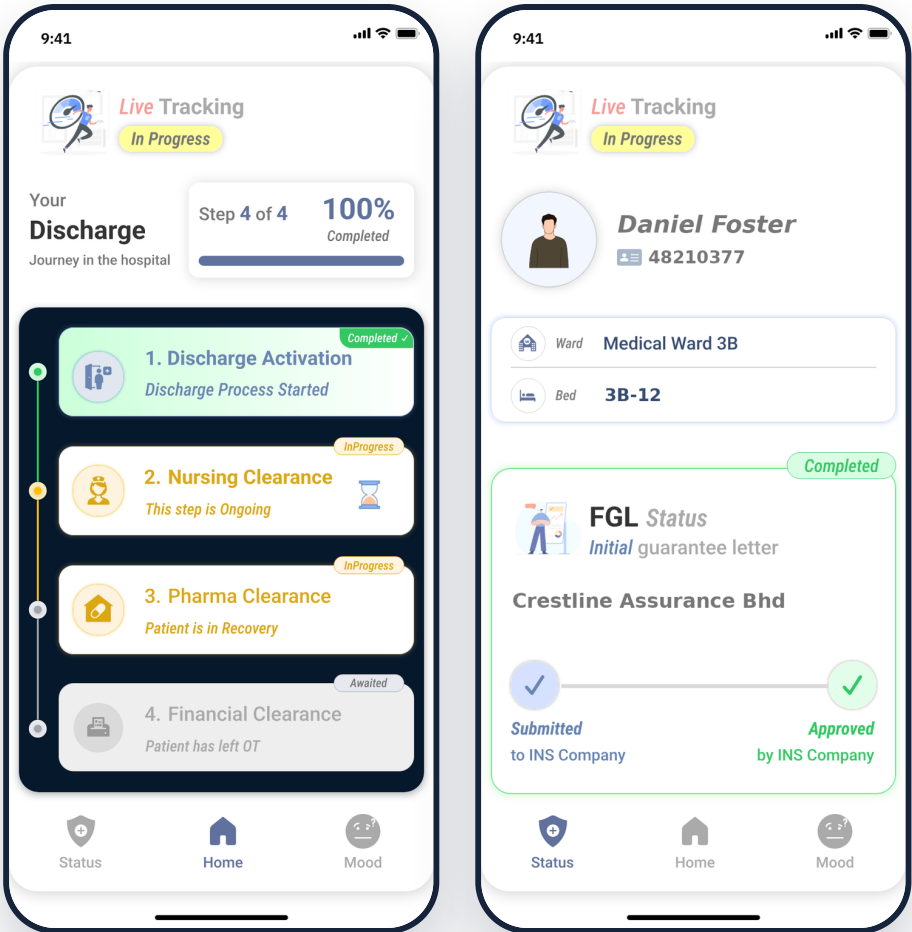
Fewer calls to the nurses' station, fewer “is it done yet?” — and a patient packed and ready the moment the bed is cleared.

QR

NO LOGIN · ONE SCAN

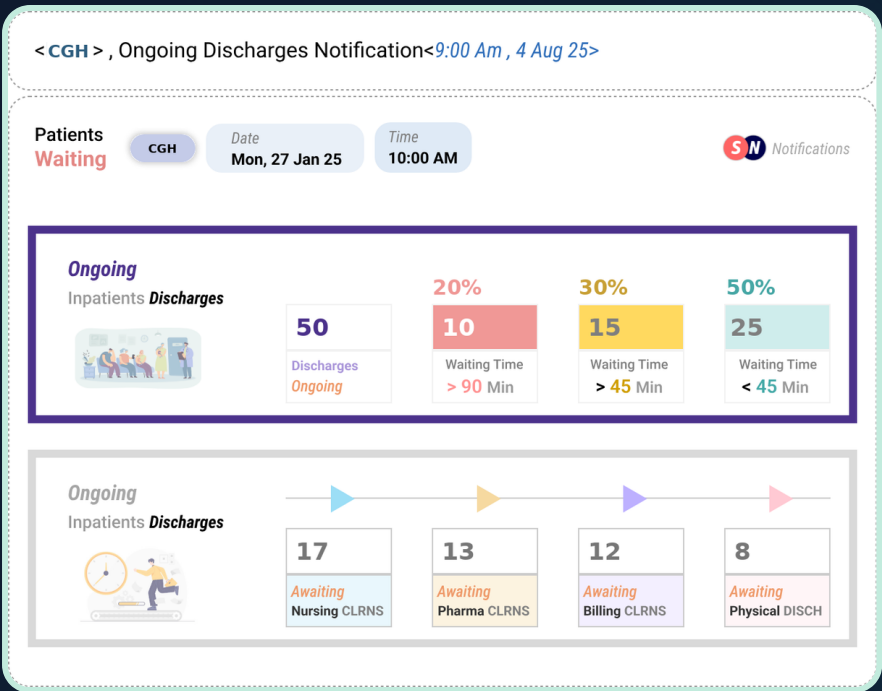
LIVE

JOURNEY + INSURANCE STATE



Live tracking · the patient's own phone

DISCHARGE DELAY · STRAIGHT TO THE INBOX



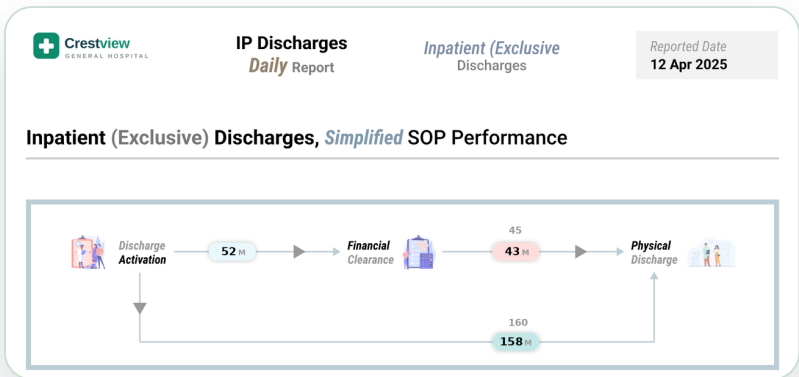
When a discharge slips, the inbox knows first.

An automated email reaches stakeholders with ongoing discharges **bucketed by wait time** — **over 90, over 45, under 45 minutes** — and where each is stuck: nursing, pharmacy, billing or physical discharge. The delay gets chased while it can still be closed, not noticed at the next huddle.

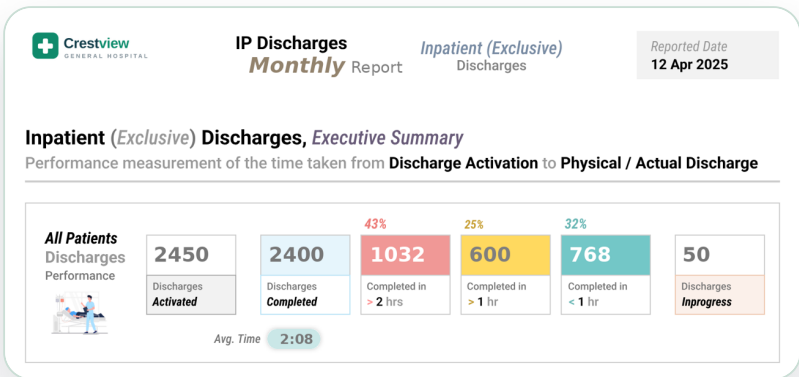
Discharge time, in writing. Every ward. Every day.

What the command centre shows live becomes the record the hospital runs on. Daily and monthly reports arrive by email — discharge activation to physical discharge, planned versus unplanned, time in every interval — before anyone asks.

AUTOMATED PERFORMANCE REPORTING · BY EMAIL



DAILY · EXECUTIVE SUMMARY, EVERY MORNING



MONTHLY · SOP & INTERVAL-WISE PERFORMANCE

Performance from **discharge activation to physical discharge** — all patients, planned, unplanned, self-pay, insurance — with completion times, simplified and detailed SOP performance, and interval-wise patterns across the day. The numbers arrive before the questions do.

One objective — the average discharge time. Every feature pulling the same way.

Discharge NOW runs on the same SOPEONOW platform as **OR NOW**, **ER NOW** and **Patient Connect** — one system underneath, nothing new to maintain. Book a walkthrough and watch your own beds turn over sooner.

WWW.SOPEONOW.COM

SOPEONOW · DISCHARGE NOW