

The longest wait is before the bed. Now it's the shortest.

An admission leaks time at every step — the request, the arrival, registration, the guarantee letter, finding a bed, the walk to the ward. ADMISSIONS NOW puts the whole admission on one live clock, from first timestamp to ward arrival, with a single objective: **reduce the time to admit.**

See every ward. Move every admission. Answer for every minute.



LIVE
THE WHOLE HOSPITAL ON ONE WALL
Command Centre · ward by ward



CLOCKED
ADMISSION DELAY, MEASURED LIVE
Red · amber · green, not at month-end

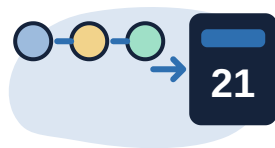


TIMED
FIRST TIMESTAMP TO WARD ARRIVAL
Per patient · per ward · per day

HOW IT SHORTENS THE ADMISSION



See the whole hospital
Command centre, ward operations and a live bed board put requests, queues, registration, beds and ward arrivals on one view — so a bottleneck is seen while it can still be cleared.



Keep admissions moving
Self check-in, an integrated queue and calling boards route every patient from the front desk to the right bed — instead of letting them pile up at a closed counter.



Answer for the admission
Arrival-to-ward is measured for every patient and reported by ward, payor and day — so the lost minutes have an owner.

ONE ADMISSION · REQUEST TO WARD



From the first request to the last ward arrival, the whole hospital is on one wall.

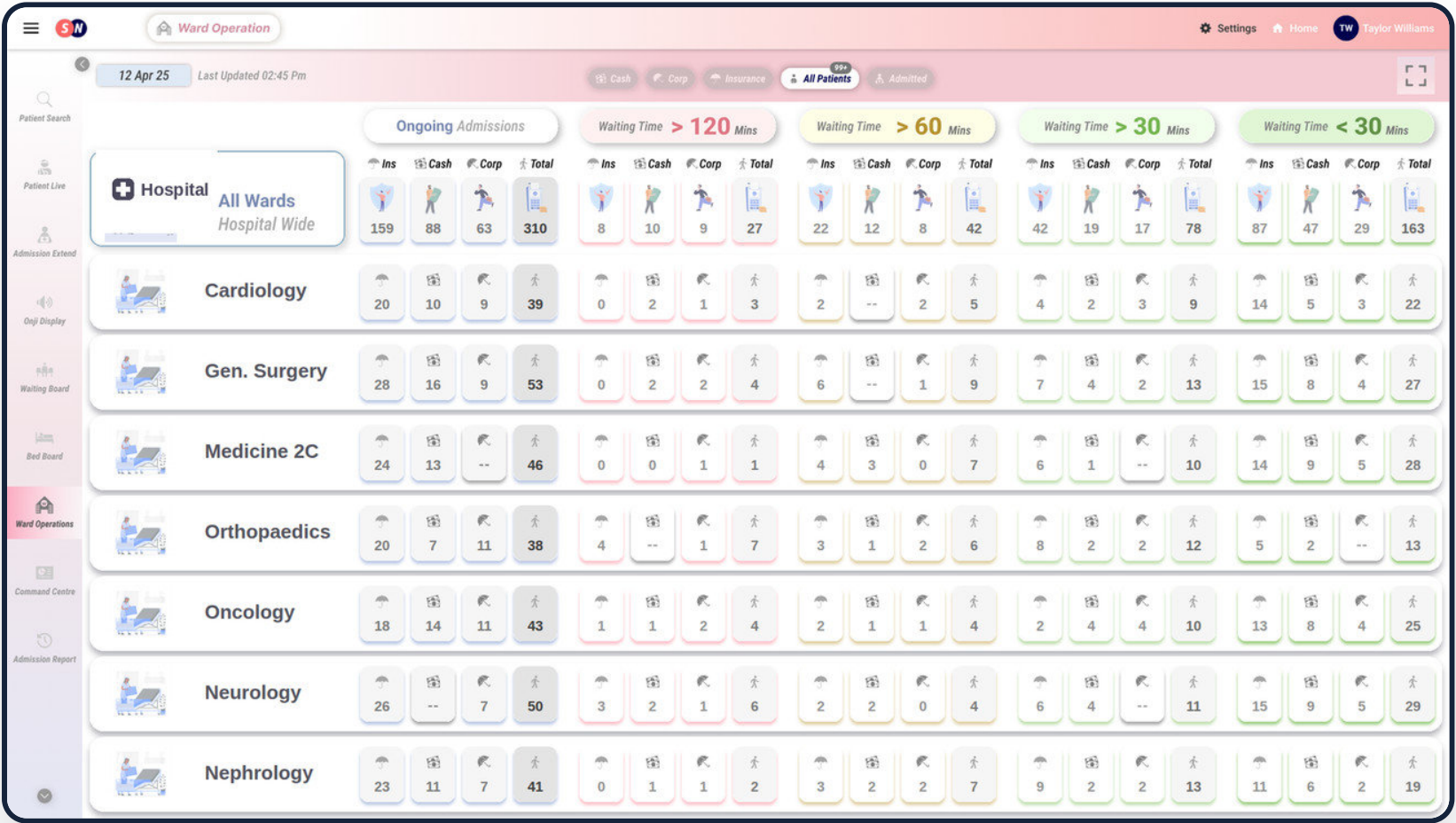
The command centre puts every admission on a single live view — requested, arriving, registering, awaiting a bed and heading to the ward, each with its own clock. Ward operations shows admission delays across every ward by payor, and one click opens the patients behind the number.

THE ADMISSIONS COMMAND CENTRE



The whole hospital, one screen — **requested, awaiting arrival, registration, bed allotment and ward arrival, with live timers and completed counts.** Planned against unplanned, with cash, insurance and corporate side by side, arrivals by interval, the top wards by volume, and a red / amber / green zone board. Supervisors stop asking for status, because the wall already answers.

WARD OPERATIONS — DELAY BY WARD



Every ward's admission load by payor type — **insurance, cash, corporate and total** — colour-coded so the ward that's backing up is obvious from across the floor. One click on a number opens the exact patients waiting behind it, so a delay turns straight into a worklist.

An admission can't move faster than the bed it waits for.

Half the delay is a bed that isn't ready. The bed board shows hospital-wide occupancy live — free, in cleaning, in discharge, occupied or blocked — filtered by ward and bed type, so the next available bed is found in seconds instead of a round of phone calls.

HOSPITAL-WIDE BED BOARD



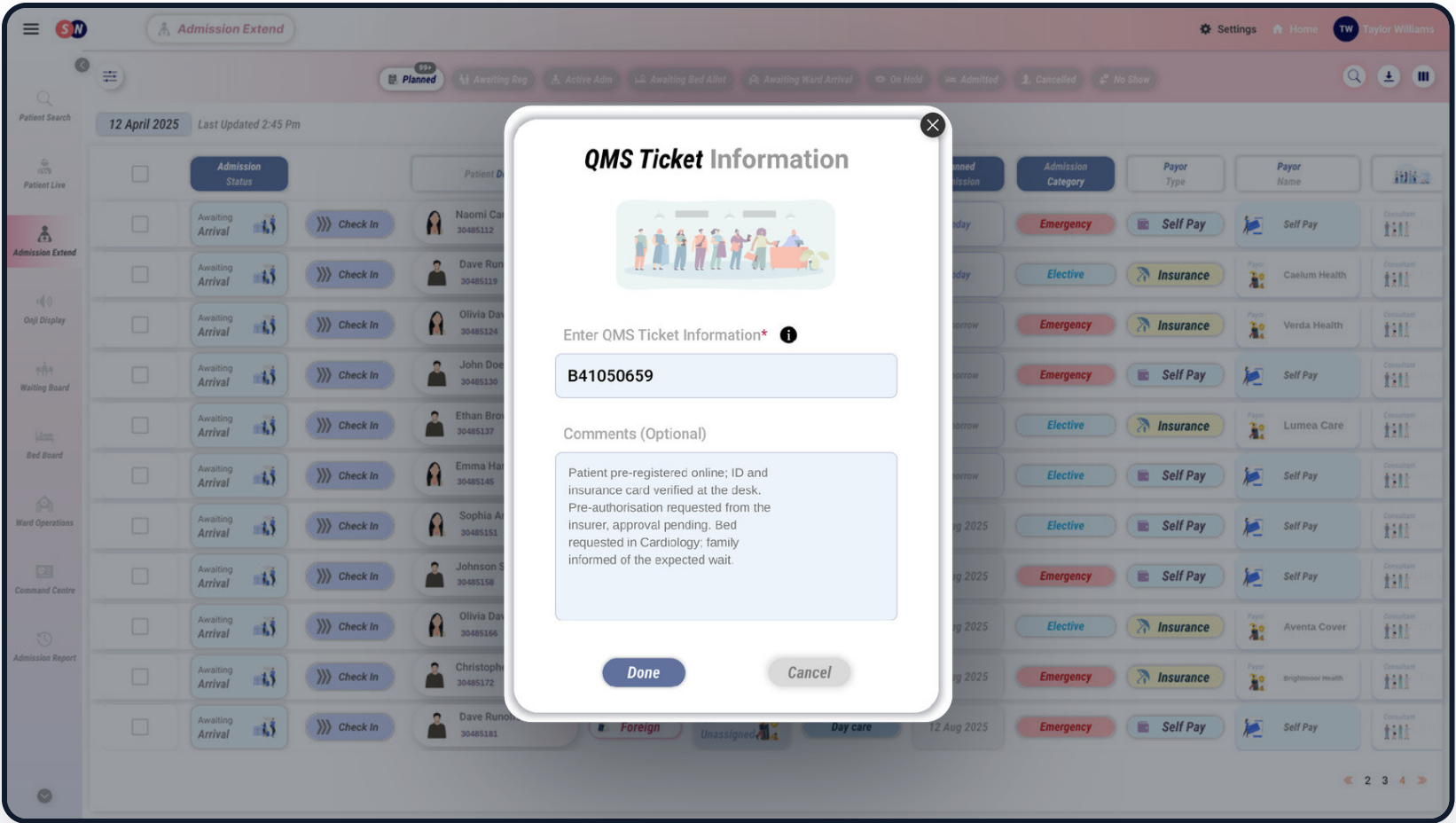
FREE · IN CLEANING · IN DISCHARGE · OCCUPIED · BLOCKED

Total beds, occupancy, free, in-cleaning, in-discharge, occupied and blocked across the hospital, each as a live count. Filter by ward and bed type, switch the view, and see **every bed's status and number at a glance** — so bed allotment stops being the step the whole admission waits on.

Keep the queue moving, and the admission gets shorter on its own.

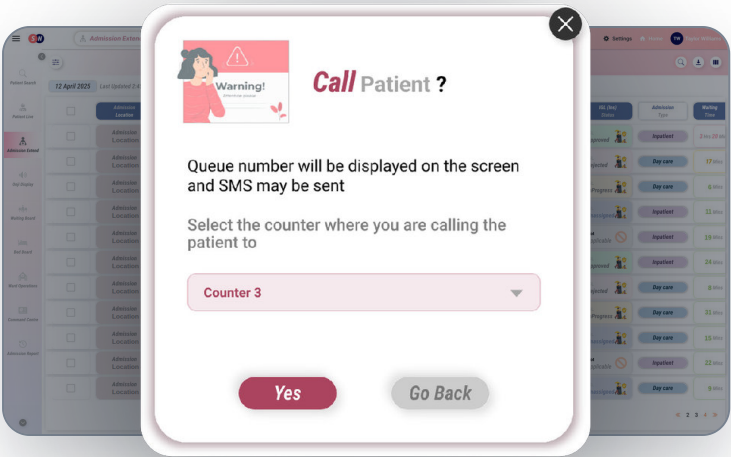
From the front desk to the bed, ADMISSIONS NOW runs one integrated queue. The desk can manually check in a planned, elective arrival to start the clock the moment a patient walks in; the system calls the next patient when a counter is ready; and a public board shows who's up — on a screen you already have.

MANUAL CHECK-IN — START THE CLOCK ON ARRIVAL



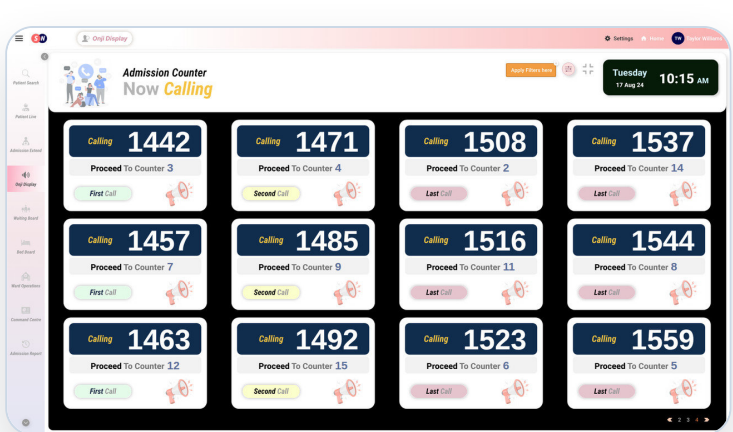
Front desk checks in a planned (elective) admission on physical arrival, **raising a QMS queue ticket** — so the time from arrival to bed allotment is measured from the real first moment, not from whenever the paperwork happens to begin.

Call the next patient.



One reception queue with a **queue number on every row**; one tap confirms the counter and calls the patient — the number shows on the board and an SMS can be sent — with the guarantee-letter status beside each name.

Now calling, on the wall.

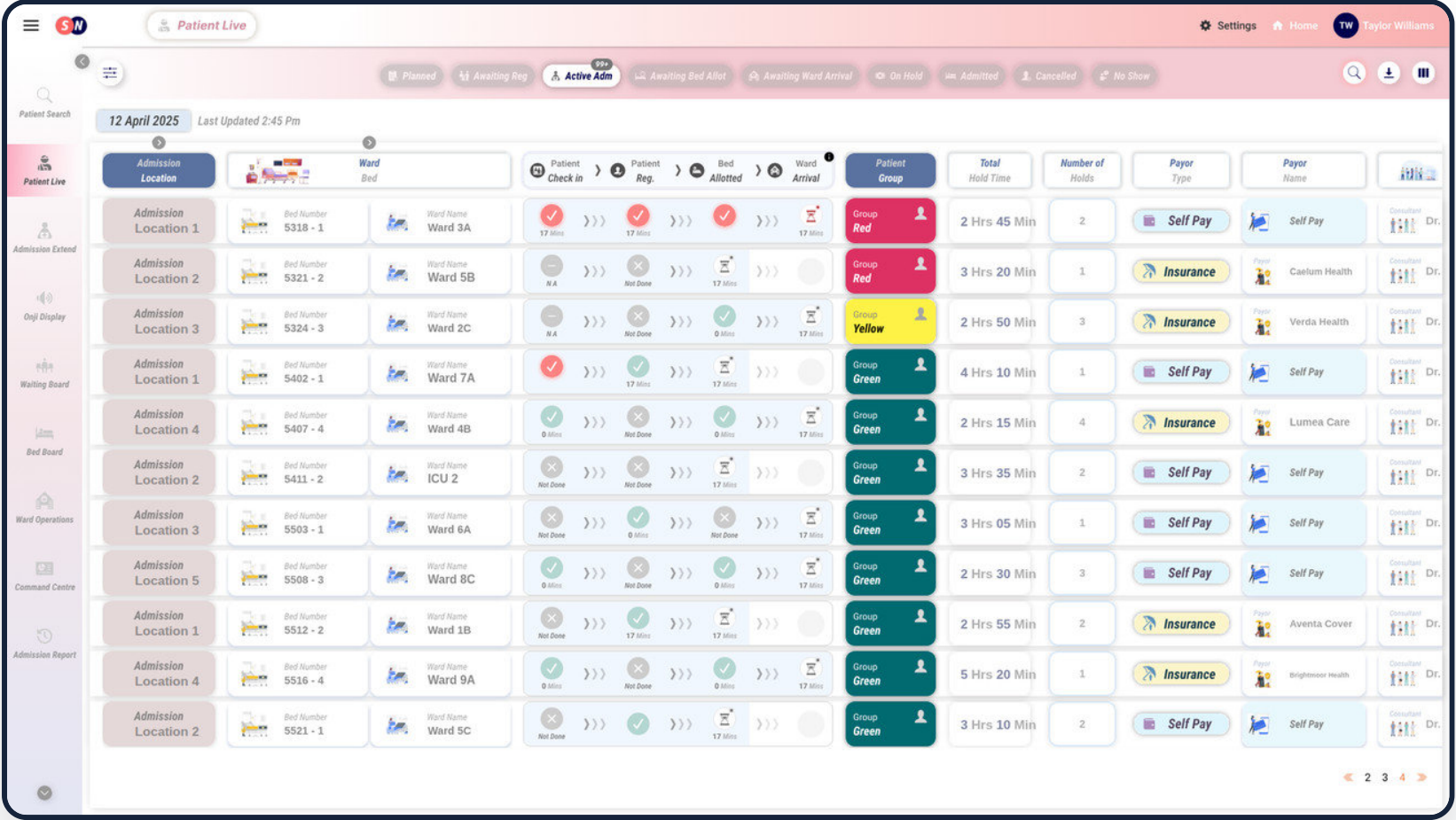


A public calling board shows the **queue number and the counter to proceed to** — no extra hardware, just a display you already own.

Every active admission is on the board, and every delay has an owner.

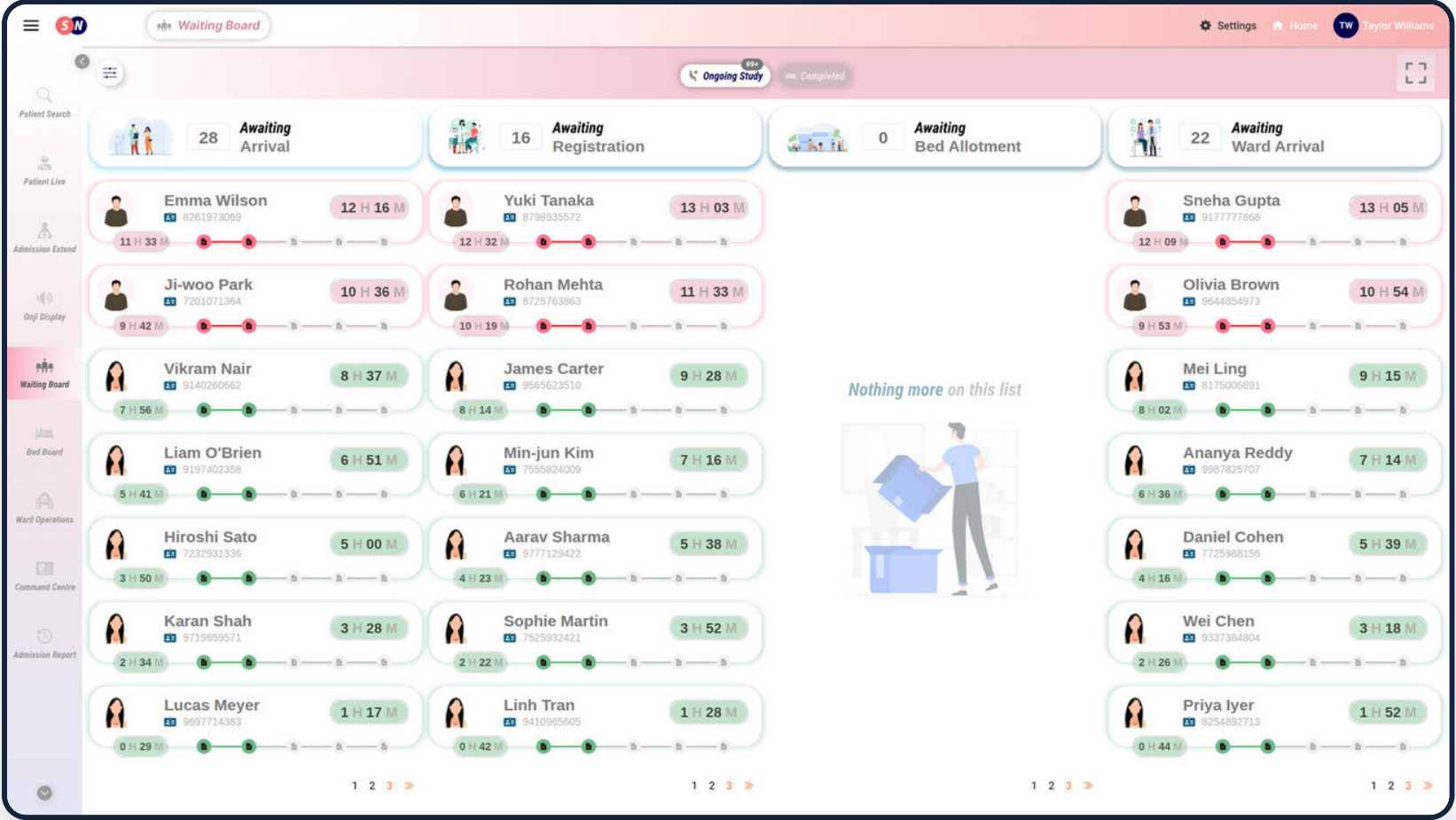
Patient Live monitors every active admission from check-in to ward arrival. The waiting board sorts them by the milestone they're stuck on. And when the delay is genuinely outside the hospital's hands, an admission can be placed on hold — on the record, with a reason and a clock.

PATIENT LIVE — EVERY ACTIVE ADMISSION



Each active admission stepped through its milestones with live timers and a **red / amber / green group on every row** — so a stalling admission is visible while there's still time to act on it.

THE WAITING BOARD — DELAY BY MILESTONE



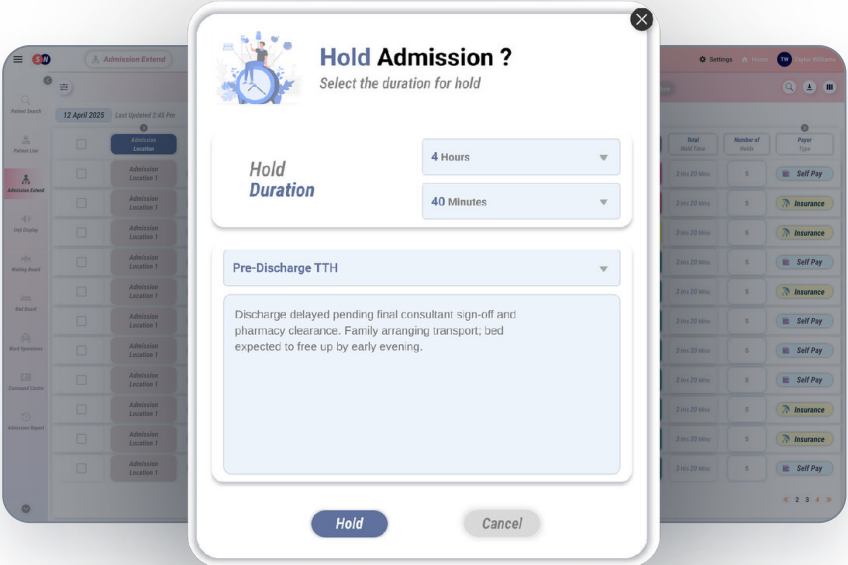
Every waiting patient in one live column per milestone — **awaiting arrival, registration, bed allotment and ward arrival** — colour-coded by delay, so the ones slipping behind surface to the top instead of getting lost in a list.

OPTION TO HOLD

When the delay is outside the hospital.

If the hold-up is genuinely external, an admission can be placed **on hold with a set duration and a reason**.

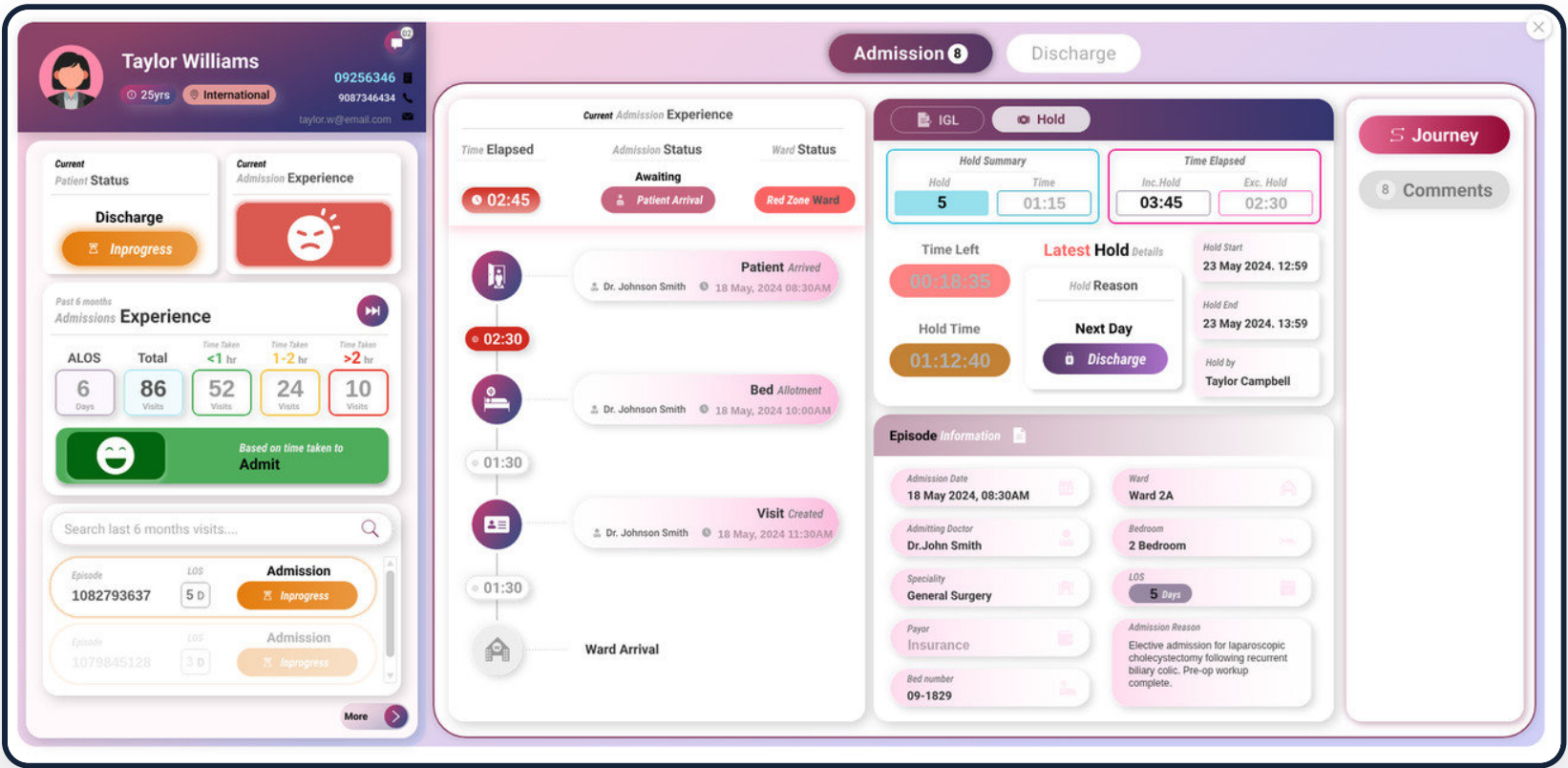
The clock pauses on the record — not in someone's memory — and the delay isn't counted against the ward.



One patient, one screen — journey, experience and episode together.

Open any patient and the whole admission is in front of you: the live journey from arrival to discharge, an experience reading drawn from their wait time against the hospital's last six months, the full episode detail, the guarantee letter, and the option to hold — without switching systems.

THE SINGLE PATIENT VIEW

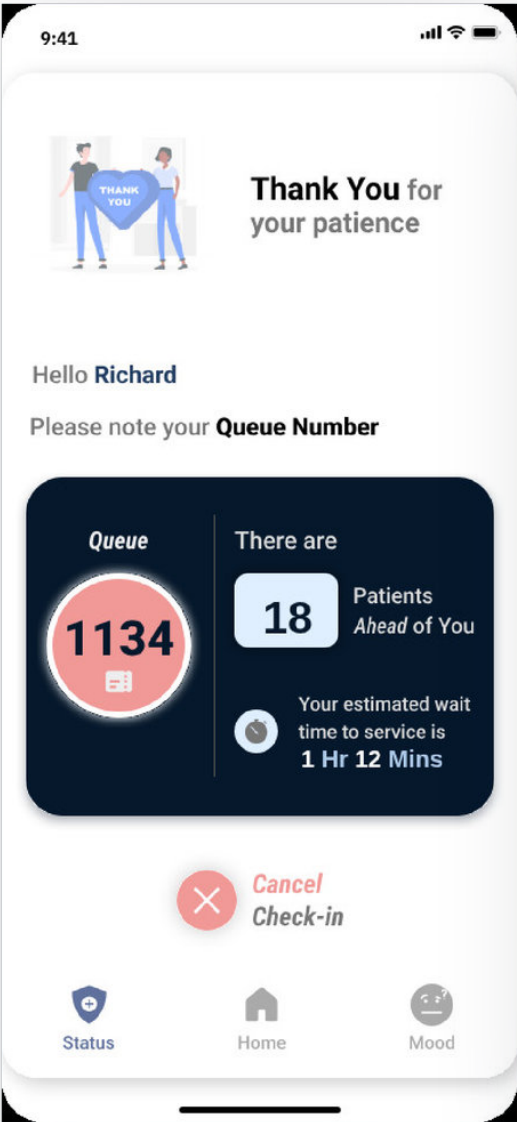


Current status and a live arrival-to-discharge timeline sit beside the **episode information** — admitting doctor, ward, bed, speciality, payor and admission reason. The **Initial Guarantee Letter** and hold summary are on the same screen, and a wait-time experience reading is compared against the patient's own **last six months of admissions**. The desk answers from one screen, not three systems and a folder.

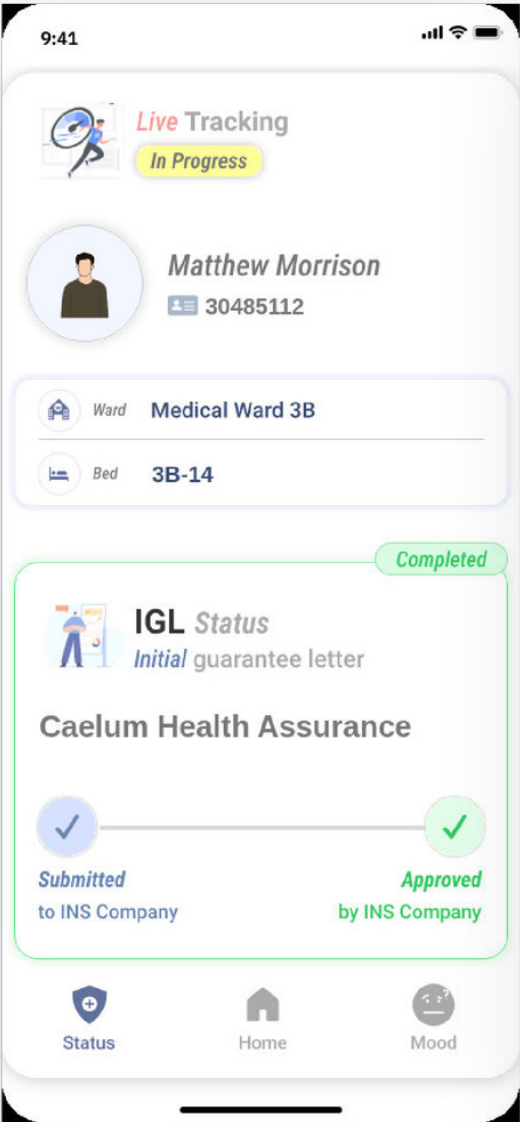
The shortest queue is the one the patient joins from their phone.

Patient Connect moves the admission onto the patient's phone. A scheduled patient checks in by scanning a QR code, sees their place in the queue and an estimated wait, then tracks the guarantee letter and the whole admission journey live — without crowding the desk for an update.

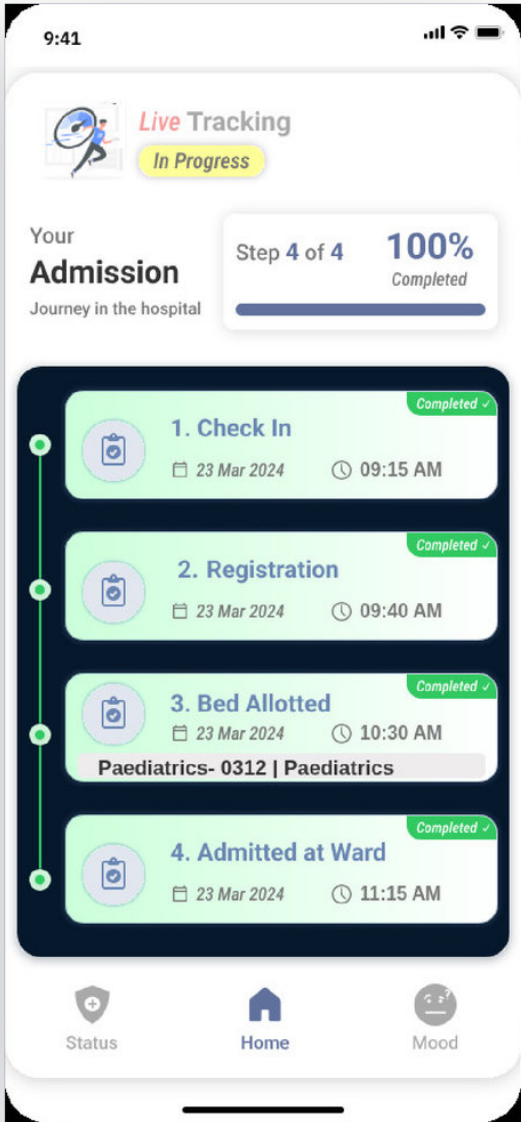
SELF CHECK-IN & LIVE TRACKING · VIA PATIENT CONNECT



Self check-in — scan a QR code to check in for a scheduled admission, with queue number, patients ahead and an estimated wait.



Insurance status — the Initial Guarantee Letter tracked from submitted to approved, live on the patient's phone.

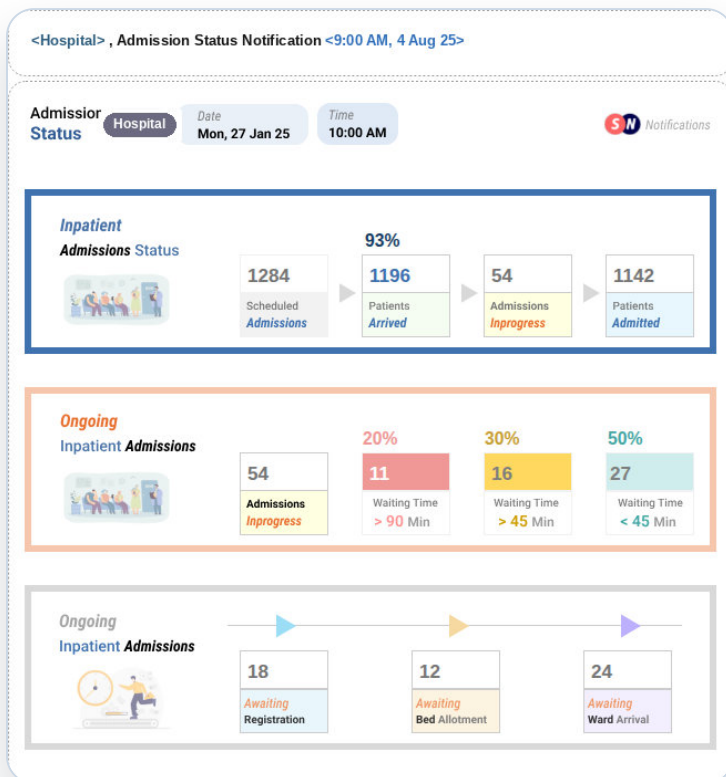


Live journey — each step of the admission marked complete as it happens, so families stop crowding the desk.

Arrival to ward, in writing. Every ward. Every day.

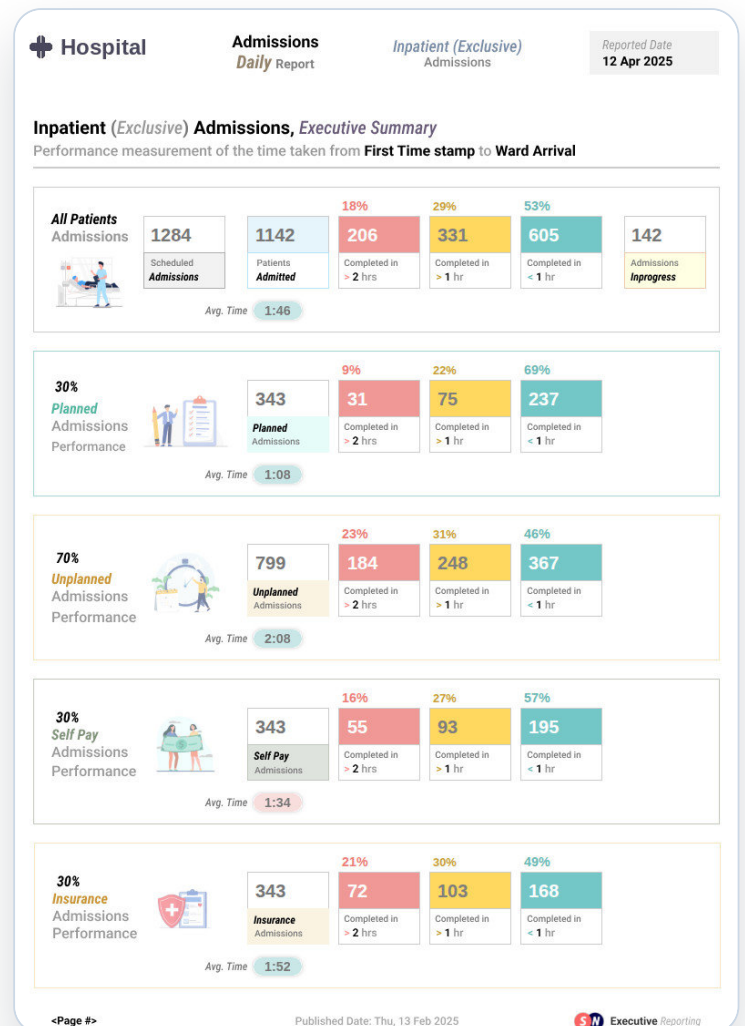
What the command centre shows live becomes the record the hospital runs on. Stakeholders are notified of delayed admissions at intervals through the day, and an automated executive summary measures the one number that matters — first timestamp to ward arrival — for every patient, planned and unplanned, cash and insurance.

Delay notifications.



Stakeholders are emailed the admission status through the day — scheduled, arrived, in progress and admitted, plus the count waiting **over 90, over 45 and under 45 minutes** — so a building delay is escalated, not discovered tomorrow.

Performance reporting.



An automated daily and monthly executive summary of **first timestamp to ward arrival** — planned, unplanned, self-pay and insurance measured separately, the share completed under one, one-to-two and over two hours, and a one-click export.

One objective — a shorter admission. Every feature pulling the same way.

ADMISSIONS NOW runs on the same SOPEONOW platform as **OPD NOW, OR NOW, ER NOW, Facilities NOW and Patient Connect** — one system underneath, nothing new to maintain. Book a walkthrough and watch your own admission times fall.

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